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Registered Apprenticeship Program Program Guidelines for Veterans and Dealerships | https://www.mbusatechs.com



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Accelerate Your Future – Mercedes-Benz Certified Systems Technician

Accelerate your path to Mercedes-Benz Certified Systems Technician status through 16 weeks of academic and workshop instruction followed by OJT at a participating MBUSA dealership. Upon successful completion of the curriculum and OJT, you will earn the title of a Mercedes-Benz Certified Systems Technician – a title that can take years to earn outside of MB DRIVE.



Registered Apprenticeship – "A Best or Nothing Experience"

Veterans may apply to VA to receive GI Bill[®] benefits under the MB DRIVE Registered Apprenticeship Program. If eligible and approved by VA, receive a monthly GI Bill[®] stipend (at the E-5 with dependents rate) during your apprenticeship.

The Mercedes-Benz DRIVE (MB DRIVE) Registered Apprenticeship Program provides Transitioning Military Service Members, Veterans, and current members of the National Guard and Reserve with the opportunity to complete a one year Registered Apprenticeship that leads to an industry recognized credential as a Mercedes-Benz Certified Systems Technician.

At the core of this apprenticeship is the Mercedes-Benz USA (MBUSA) curriculum, an advanced 16 week program that delivers extensive MBUSA product knowledge, customer service best practices, and career preparation to ensure each apprentice has a solid foundation upon which to apply additional on-the-job training (OJT) at their participating MBUSA retail dealership. This curriculum is delivered through a blended learning approach and consists of 90% workshop instruction and 10% traditional classroom lectures to optimize hands-on learning. Upon successful completion of this curriculum, followed by OJT at a MBUSA dealership, the apprentice will become a Certified Systems Technician.

Eligible applicants who: are at least 18 years of age, have proof of a high school diploma or GED equivalency, meet our core skills requirements; provide proof of an Honorable Discharge and formal technical training (military or civilian); and, have a minimum of 3 years of related work experience may apply for entry into the MB DRIVE Registered Apprenticeship Program. As part of your journey to an exciting and rewarding future you will:

- Complete an in-depth technical interview with our recruiting staff;
- Complete and pass each section of the MBUSA Aptitude Test (Automotive Service Excellence Levels A1 through A6);
- Complete pre-employment screening (Drug Test, Background Check, Credit Check, and Motor Vehicle Operators Record Check);
- Participate in employment interviews at MBUSA Dealerships;
- If eligible, begin your academic and OJT training as a MBUSA Veteran Apprentice; and,
- If determined eligible by the VA, receive a GI Bil[®] monthly stipend payment at the E-5 rate with dependents.

What is a Registered Apprenticeship



A "Best or Nothing Apprenticeship" With GI Bill® Benefits

Every Veteran participating in the MB DRIVE Registered Apprenticeship Program will receive an accelerated career track, years' worth of training in just 16 weeks, and hands on experience with Mercedes-Benz vehicles and equipment. If you are a Veteran and wish to participate in the MB DRIVE Registered Apprenticeship Program, there are a few steps that you must complete to begin your journey:

- 1. You must first apply for a current MBUSA Certified Systems Technician career opportunity on the official program web portal at: https://www.mbusatechs.com.
- 2. When you complete your application be certain to check the block at the end of your application stating "I desire to participate in the MB DRIVE Registered Apprenticeship Program, and fully understand my obligations and responsibilities if approved."
- 3. Interview with our recruiters and the MBUSA Dealership of your choice. Once hired you will begin training immediately. The road to a challenging and rewarding future lies ahead!
- 4. If you desire to receive GI Bill[®] benefits, register for a VA eBenefits account at: https://www.ebenefits.va.gov/ebenefits/homepage
- 5. Apply for GI Bill[®] benefits if you desire to receive the monthly stipend, which is subject to VA approval. You are NOT required to use your GI Bill[®] benefits to be hired and trained through this program. However, MBUSA considers this a good investment of your benefits to promote a successful apprenticeship and transition to a new career. You can begin the application process at this link: https://www.vets.gov/education/apply/.
- 6. To receive your monthly stipend you will validate and sign a Monthly Progress Report (VA form 22-6553d-1) on or after the last day of each of your first 12 months of employment.









Veteran Enrollment Process





Dealerships who employ Veterans through MB DRIVE will benefit from their proven work ethic, experience, and maturity. Plus, Veterans will bring strong leadership potential into any Dealership's Service Department. Hiring them also provides the Dealership with potential access to valuable government benefits such as the Work Opportunity Tax Credit (WOTC).

Service Managers who hire Veterans enrolled in MB Drive, will be asked to report their progress throughout their first year of employment. This is particularly important because your hired Veteran may be receiving valuable GI Bill[®] benefits to aid in their successful transition from military life to a career as a MBUSA Systems Technician. GI Bill[®] benefits are not intended to offset the Veteran's compensation provided by the Dealership.

Dealerships will be asked to support and assist their GI Bill[®] eligible Veteran by completing the following:

- Validate a Monthly Progress Report (VA form 22-6553d-1) which will be furnished to the Dealership and Veteran for the purpose of verifying your Veteran's OJT progress. These reports will be required throughout the 12-month Registered Apprenticeship and must be submitted on or after the last day of each month;
- Notify your MBUSA training facility via email of any change in your Veteran's training or employment status; and,
- To maximize the return on your investment, ensure your Veteran receives proper mentorship and coaching by pairing them with a senior technician on your staff.



Dealership Responsibilities

Expand Your Team with Proven Veteran Talent

Hiring Veterans is a smart business investment, and the MB DRIVE Registered Apprenticeship Program is a great way to promote your Veteran's success.











OJT Coaching - Maximize Your Investment

Ensure your Veteran achieves full competency by providing effective mentoring and OJT to apply in the shop what they have learned in the classroom.

MB DRIVE Delivering the Best or Nothing

Begin your new journey today to becoming a MBUSA Certified Systems Technician.

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Our business partner CALIBRE Systems, Inc. will provide the following assistance to both Veterans and Dealerships to ensure the success of the MB DRIVE Registered Apprenticeship Program:

- Recruit, nominate, and assist the Dealerships with interviewing and hiring highly skilled and experienced Veterans with the potential to become successful MBUSA Certified Systems Technicians;
- Provide a GI Bill[®] Certifying Official at each MBUSA training facility within the USA to assist Veterans with enrolling in the program and benefits applications;
- 3. Assist the Dealerships with understanding their roles and responsibilities in the MB DRIVE Registered Apprenticeship Program;
- 4. Provide a pre-filled Monthly Progress Report (VA form 22-6553d-1) by email to the Dealership Service Manager to validate the progress of each of their participating Veterans;
- Collect a copy of each participating Veteran's monthly pay stub, and submit them with the Monthly Progress Report to the appropriate VA Regional Office;
- 6. Maintain and provide access to all required program documentation to the U.S. Department of Labor and the State Approving Agencies;
- Assist the MBUSA training facilities with the maintenance of government required permanent records for all participating Veterans in the program;
- Request the Department of Labor's Certificate of Completion for your Veteran upon successful completion of their MB DRIVE Registered Apprenticeship Program.

Program Support



CONTACT A VETERAN CAREER COUNSELOR

We welcome your inquiries. You may contact us by phone, or e-mail at:

(855) 399-1682

contact@mbusatechs.com

EQUAL OPPORTUNITY POLICY

Participating Dealerships in the MB DRIVE Registered Apprenticeship Program are equal opportunity employers. They recruit, employ, train, compensate and promote without regard to race, religion, creed, color, national origin, age, gender, sexual orientation, marital status, disability, Veteran status, or any other basis protected by applicable federal, state or local law.

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Questions

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