

# Short Guide

to

## Defense Civilian Personnel Data System (DCPDS)

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### For More Information

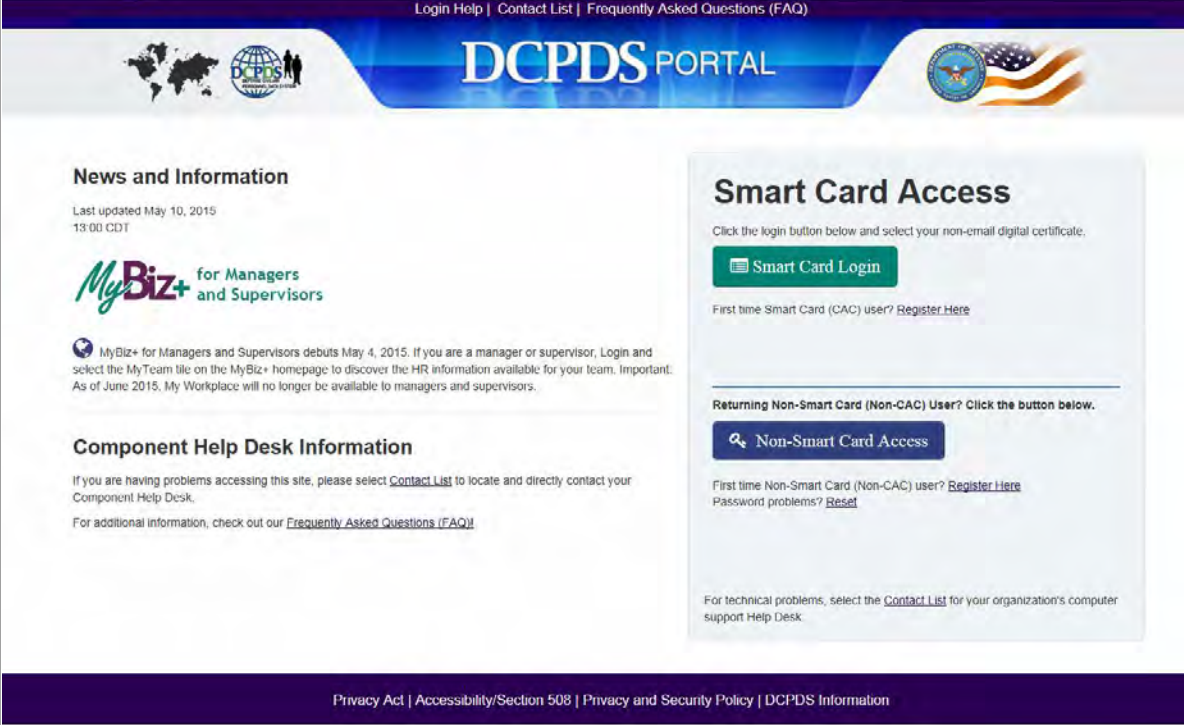
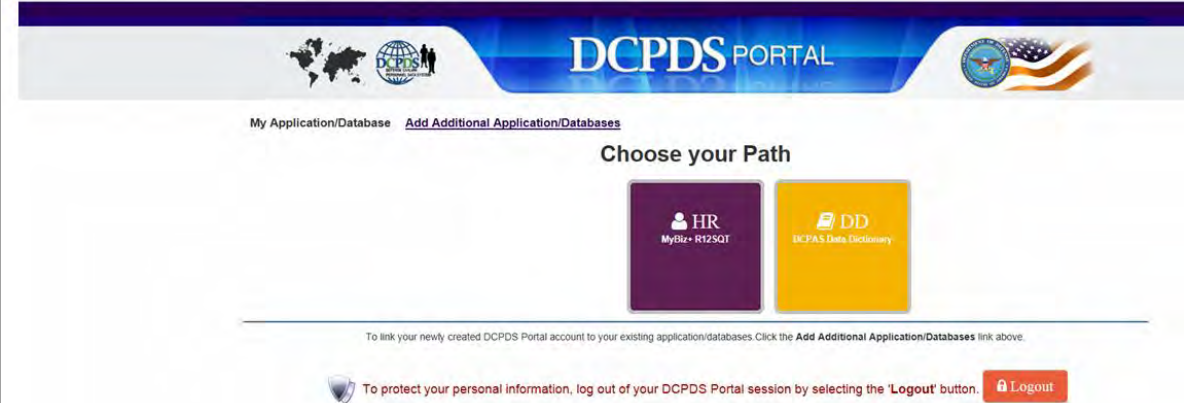
Contact your Human Resources Specialist (Info Systems) or the NG-J1-TNH Defense Civilian Personnel Data System (DCPDS) Help Desk at [ng.ncr.arng.mbx.ngdcpds-helpdesk@mail.mil](mailto:ng.ncr.arng.mbx.ngdcpds-helpdesk@mail.mil).

*All data contained within this guide is fictional and does not represent any real person, position or other record of any type.*

This is a Guide, it is not policy.

This Guide is intended to be used by the Human Resources Specialist (Information Systems) as a  
Guide.

# Logging into DCPDS

Step	Action
1	<p>Open your Internet Explorer. Enter the web site: <a href="https://compo.dcpds.cpms.osd.mil">https://compo.dcpds.cpms.osd.mil</a>. Click “OK” on the DOD Notice and Consent banner page. This will take you to the DCPDS Portal window. And then click the Smart Card Login.</p> 
2	<p>You should then receive a window that contains your CAC certificates. Make sure you select the certificate that is <b>NOT</b> your E-Mail certificate. You will then receive the screen for accessing the application or database. Select “NG” for National Guard.</p> 

Click Accept on the Privacy Act Statement screen.

You will then receive the MyBiz+ screen. Click on a Responsibility in the middle of the screen.

The screenshot shows the MyBiz+ home page. At the top, there is a navigation bar with links for 'Other DCPDS Applications', 'Favorites', 'Customer Support', 'Help', and 'Logout'. Below this is a 'Notifications' section with a table containing one notification: 'Welcome to MyBiz+' with a start date of '07-Jul-2015'. The main content area is titled 'Welcome, Ojmup V. NG Gajpo' and includes a 'Home' section with a 'Provide Feedback' link. There are three main columns of services: 'Key Services' (Switch User Account, MyPerformance, Request Employment Verification, Civilian Career Report, Update Contact Information, Update Professional Development, SF50 Personnel Actions, Update My Supervisor, Hiring Manager's Toolkit), 'Other Responsibilities/Applications' (Responsibilities: CIVDOD EEO, CIVDOD PERSONNELIST, CIVDOD SYSADMIN REGION GUI, CIVDOD Self Service Hierarchy Manager, NG Performance Appraisal Administrator, US Federal HR Manager; Last Personnel Action: Type of Action: Gen Adj, Effective Date: 10-Aug-2014), and 'Insurance' (Health Insurance: HMSA (87), Life Insurance: Basic + Option C (5x)). There is also a 'Pay' section (Gross Pay: 0.00, Net Pay: 0.00, Pay Period End Date: 21-Mar-2015) and a 'Leave' section (Annual Leave Balance: 0.10, Sick Leave Balance: 13.00). A 'Manage My Views' link is highlighted with a green arrow and a tip box that says 'Select the Manage My Views link to personalize the Views layout! Check out the Tip for a quick reference.'

3

The Navigator window displays. On the left side of this window is your DCPDS *responsibility* – for most users, this will be a “secure user ID” which is what DCPDS uses to control access to records. .

The screenshot shows the Department of Defense MyBiz+ Navigator screen. The top header includes the Department of Defense logo and the text 'Department of Defense'. Below this is a navigation bar with links for 'MyBiz+', 'ICE My Biz', 'ICE MyPerformance', 'FAQ', 'Help', 'Logout', 'Preferences', and 'Help'. The main content area is titled 'Oracle Applications Home Page' and features a 'Navigator' window on the left and a 'Favorites' section on the right. The Navigator window contains a list of responsibilities, including '911\_NGB\_CAHRO0001', '911\_NGB\_HQRO0001', '911\_NGB\_TDRRO0001', 'CIVDOD\_CLASSIFIER', 'CIVDOD External Users', 'CIVDOD HR TRNG PERSONNELIST', 'CIVDOD MANAGER', 'CIVDOD PAYROLL REGISTRATION', 'CIVDOD PERSONNELIST', 'CIVDOD Reconstruct History', 'CIVDOD REPORTS', 'CIVDOD Self Service Hierarchy Manager', 'CIVDOD SYSADMIN HR MANAGER', 'CIVDOD SYSADMIN REGION GUI', 'CIVDOD US GOV AGR MANAGER', 'CIVDOD VSB REPORTS', 'HR TRNG AGR000011', 'HR TRNG TDR000011', 'HR TRNG TDR000011', 'My Biz', 'NG Performance Appraisal Administrator', 'NGB HQ HR', 'PDR TDR00011', 'System Administrator', and 'US Federal HR Manager'. A tip box in the center of the Navigator window says 'Please select a responsibility.'. The Favorites section on the right contains a list of favorite links, including 'Civilian Inboas (CIVDOD PERSONNELIST)', 'Enter and Maintain', 'Cancellation/Correction', 'Submit Process & Report', 'USA Jobs', 'TSP Homepage', 'OPM Homepage', 'MyCare', 'OPM Health Benefits Homepage', 'OPM Life Insurance Homepage', 'OPM Training (CIVDOD HR TRNG PERSONNELIST)', 'OPM Retirement Homepage', 'DCRS Homepage', and 'Federal Long Term Care Insurance Program'. There is also a 'Flexible Spending Account' link. At the bottom of the screen, there is a 'Privacy Statement' link and a navigation bar with links for 'MyBiz+', 'ICE My Biz', 'ICE MyPerformance', 'FAQ', 'Help', 'Logout', 'Preferences', and 'Help'.

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Click on the responsibility you wish to use.

Some users may have more than one responsibility, in which case they will each be listed here, and you select the one needed to perform whatever function you need to do in DCPDS.

5

The center section of the Navigator screen will populate with the tasks appropriate for the responsibility you select.



Oracle Applications Home Page

Navigator

- [911.NGB.CARH000001](#)
- [911.NGB.HOHR000001](#)
- [911.NGB.TCHR000001](#)
- [CV000.CLASSIFIER](#)
- [CV000.External Users](#)
- [CV000.HR.TRNG.PERSONNELLIST](#)
- [CV000.MANAGER](#)
- [CV000.PAYROLL.REGENERATION](#)
- [CV000.PERSONNELLIST](#)
- [CV000.Predecessive History](#)
- [CV000.REPORTS](#)
- [CV000.Self Service Hierarchy Manager](#)
- [CV000.SVSADMIN.HR.MANAGER](#)
- [CV000.SVSADMIN.REGION.GUI](#)
- [CV000.US.GOV.ACC.MANAGER](#)
- [CV000.VSR.REPORTS](#)
- [HR.TRNG.AOHR000001T](#)
- [HR.TRNG.TOUR000001T](#)
- [My Biz](#)
- [NC Performance Appraisal Administrator](#)
- [NGB.HQ.HR](#)
- [PER IAHRO00011](#)
- [System Administrator](#)
- [US.Federal.HR.Manager](#)

PER IAHRO00011

- [Civilian Inbox](#)
- [Workflow Inbox](#)
- [Breakdowns Folder](#)
- [PS&LO&P&SO](#)
- [Coedac](#)
- [PA1500](#)
- [Pay Status](#)
- [Payroll Request View](#)
- [eOPF Status](#)
- [Completed Training](#)
- [M&R Maintenance](#)
- [Organization Maintenance](#)
- [BUS Code Maintenance](#)
- [Retirement Data](#)

Request for Personnel Action

- [Appointment](#)
- [Award One-Time Payment](#)
- [Cancellation/Correction](#)
- [DOO Correction Process](#)
- [Details](#)
- [Conversion to Appointment](#)
- [Detail Actions](#)
- [Extension of FTE](#)
- [Federal Position Change](#)
- [Incentives](#)
- [Living Benefits](#)
- [Non-Pay Only Status](#)
- [Threat Assessment](#)
- [Reassignment](#)
- [Long-Term Training](#)
- [Reassignment](#)
- [Resign / Exit](#)
- [Return to Duty](#)
- [RIF Exception](#)
- [Separation](#)

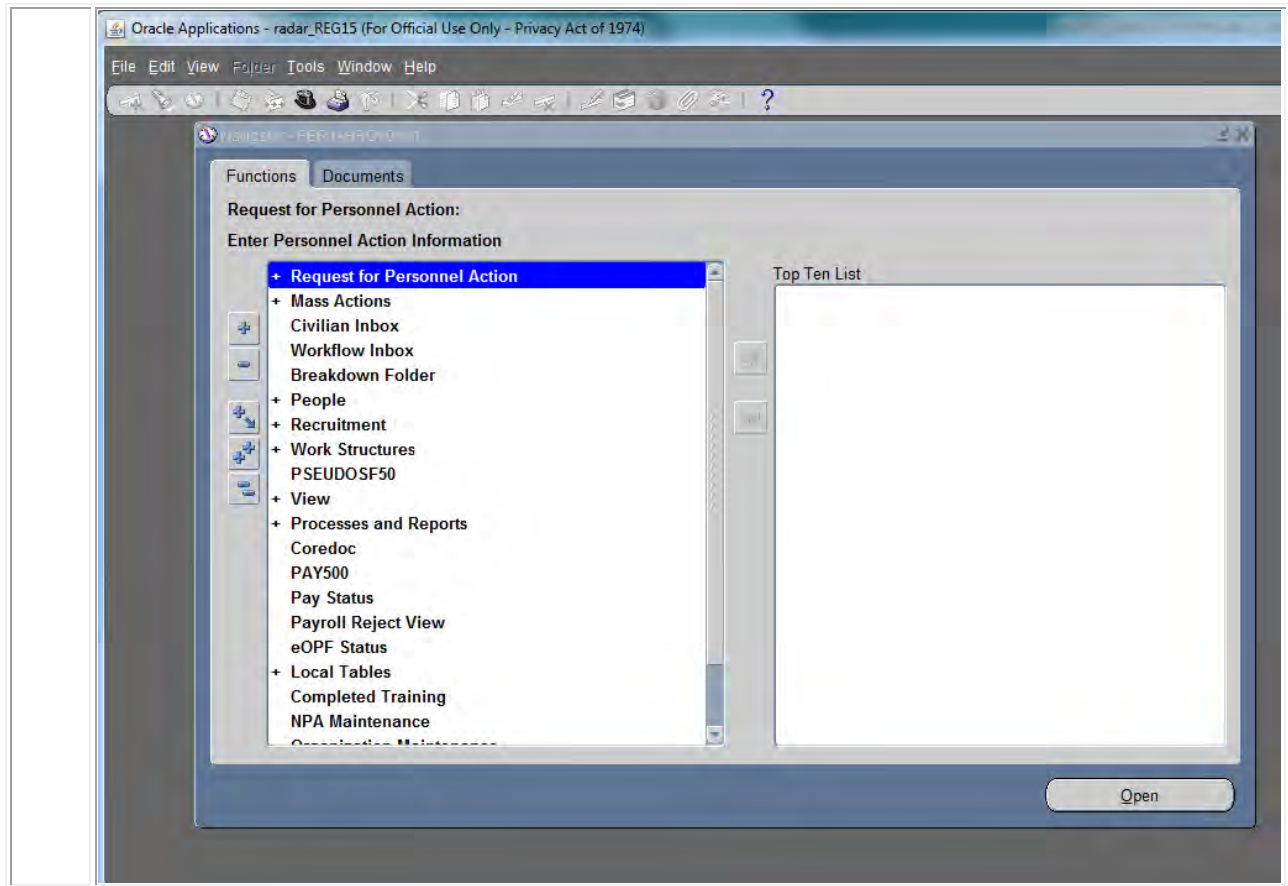
Favorites

Personalize

- [Civilian Inbox \(CV000.PERSONNELLIST\)](#)
- [Enter and Maintain](#)
- [Cancellation/Correction](#)
- [Submit Process & Report](#)
- [USA Jobs](#)
- [TSP Homepage](#)
- [OPM Homepage](#)
- [MyPay](#)
- [OPM Health Benefits Homepage](#)
- [OPM Life Insurance Homepage](#)
- [Completed Training \(CV000.HR.TRNG.PERSONNELLIST\)](#)
- [OPM Retirement Homepage](#)
- [DCPAS Homepage](#)
- [Federal Long Term Care Insurance Program](#)
- [Flexible Spending Account](#)

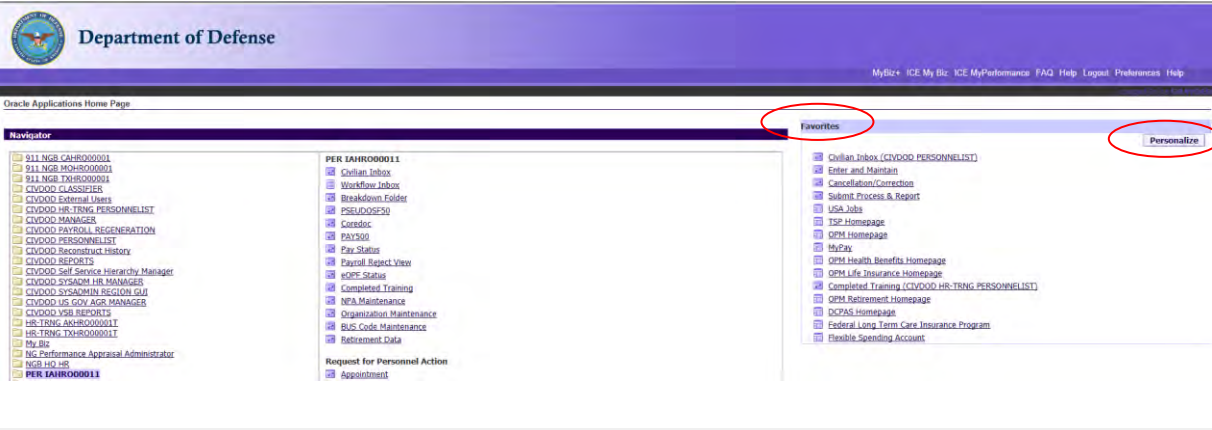
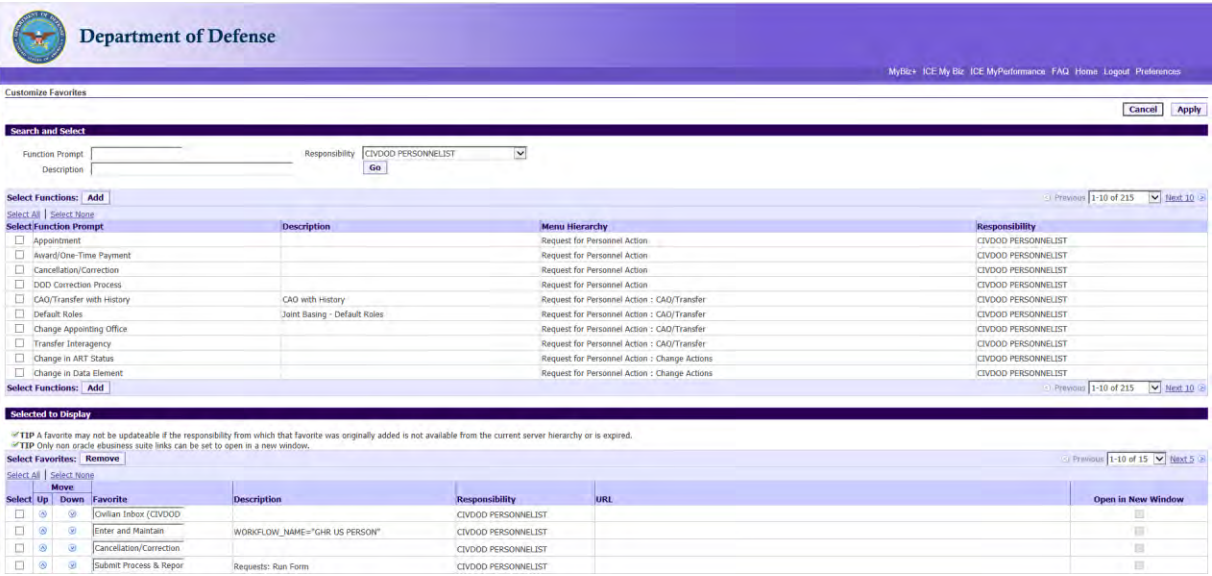
On the right side of the Navigator window there's a place for you to set up "favorites" if you want to (this is optional). See Favorites below for instructions.

- 6 Once you have selected a task, the Oracle Applications Java Applet window opens briefly, then (depending on what you selected– this does not apply to the Workflow Inbox) the regular Navigator menu will open in a new window, with the selected window opening next.



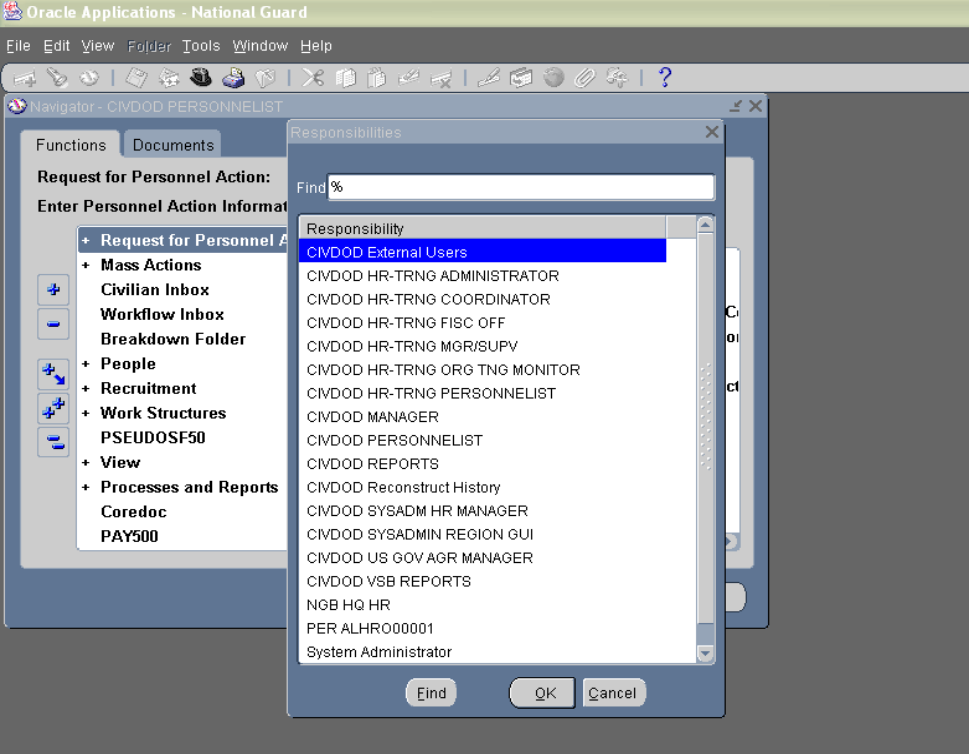
# Setting up Favorites

If you want to set up a “favorites” list on the new navigator, follow the steps below. This is an optional step, but it can be handy if you perform certain tasks in DCPDS repeatedly (it saves you from having to scroll through the entire navigator list). Note, if you have more than one responsibility, you can set up a separate favorites list for each.

Step	Action
1	<p>On the new navigator screen, click the <b>&lt;Personalize&gt;</b> button.</p> 
2	<p>On the “Customize Favorites” window, select the responsibility (if you have more than one), select the tasks you want to move onto the favorites list by checking the box in the “Select” column. Once you’ve selected the tasks, click <b>&lt;Add&gt;</b>, and then click <b>&lt;Apply&gt;</b>.</p> 

**Changing responsibility**

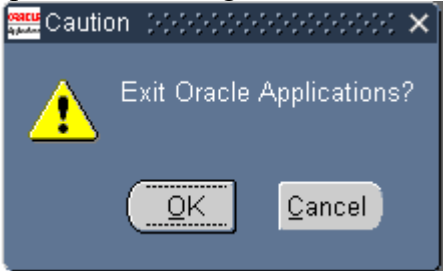
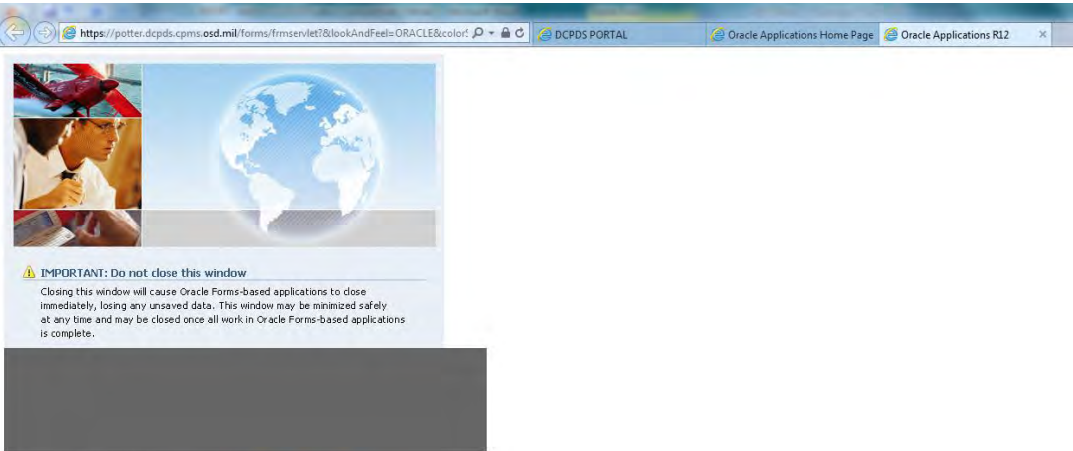
In most circumstances, a user may have more than one responsibility. If you have more than one responsibility assigned to your user ID, you can switch to another responsibility without exiting DCPDS and logging on again.

Step	Action
1	Return to the <b>Navigator</b> window by closing any open windows to return to the Navigator window.
2	Now that you are in the <b>Navigator</b> Window, click the Switch Responsibility icon (the top hat) on the Toolbar.
3	<p>Click the responsibility you wish to switch to, and then click <b>&lt;OK&gt;</b>.</p>  <p>The <b>Navigator</b> Window title and contents will now reflect the new responsibility.</p>



When you are done working in DCPDS:

***How to exit  
from DCPDS***

Step	Action
1	Click <i>File</i> → <i>Exit Oracle Applications</i> from the main menu.
2	Click <OK> on the prompt window asking, "Exit Oracle Application?" 
3	Close any other windows that were opened during your session (using the Close Window control button). These may include:  Copyright ©1998, 1999, 2000, 2001, 2002 Oracle Corporation

# Navigating in DCPDS

## Navigator Window

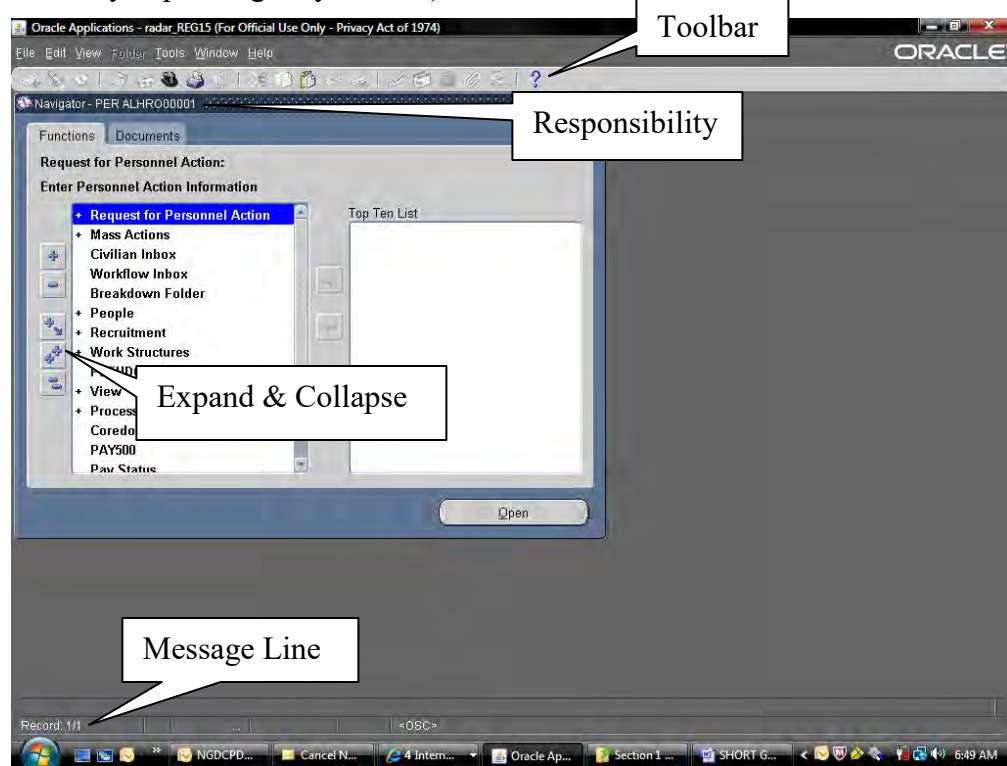
### *The Navigator window*

The Navigator window displays the menu of categories and tasks you can perform in DCPDS, based on the responsibilities you have been assigned (a supervisor or manager has a somewhat different list than a personnelist, for instance).

- If you have been assigned more than one responsibility, the Navigator menu will be for the responsibility you selected in the Responsibilities window when you logged on (each responsibility has a different menu).
- At the top of the Navigator Window you will see the name of the responsibility to which you have logged on (e.g., "PER ALHRO00001").

### *Illustration*

Below is a typical Navigator menu which is displayed if you log on under a supervisor or manager responsibility (actual items shown on the navigator will vary depending on your role):



### *How the Navigation List is Organized*

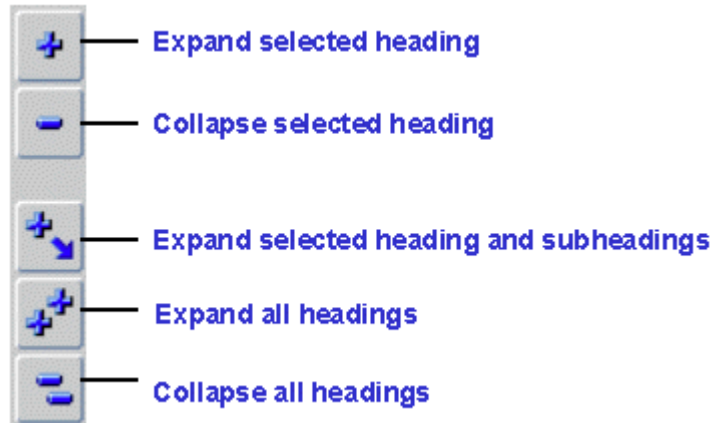
The Navigator menu contains two types of entries: headings and tasks. The tasks are the actual operations that you can perform (for example, initiate a training request). Headings are used to organize tasks into various categories, and are similar to the hierarchy of a file system, with main headings and subheadings. Headings and subheadings can be recognized because they have a plus (+) or minus (-) sign in front of them; every heading and subheading has at least one task associated with it.

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***Expanding  
and  
collapsing  
headings***

Upon logging on, you will see a combination of headings and tasks on the Navigator menu. You can expand headings that begin with a plus sign (+) to display tasks and additional subheadings (if there are any).

- Subheadings will display indented below the items from which they are expanded.
- When a heading has been expanded, a minus sign (-) will display next to it.
- Once a heading is expanded, you can collapse it again to see only the main category heading and thus view a shorter list.
- Items with no plus or minus sign are tasks and cannot be expanded or collapsed.



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***Starting a  
task from the  
Navigation  
List***

To start a task from the Navigator menu ("tasks" are the items that don't have a plus or minus sign next to them):

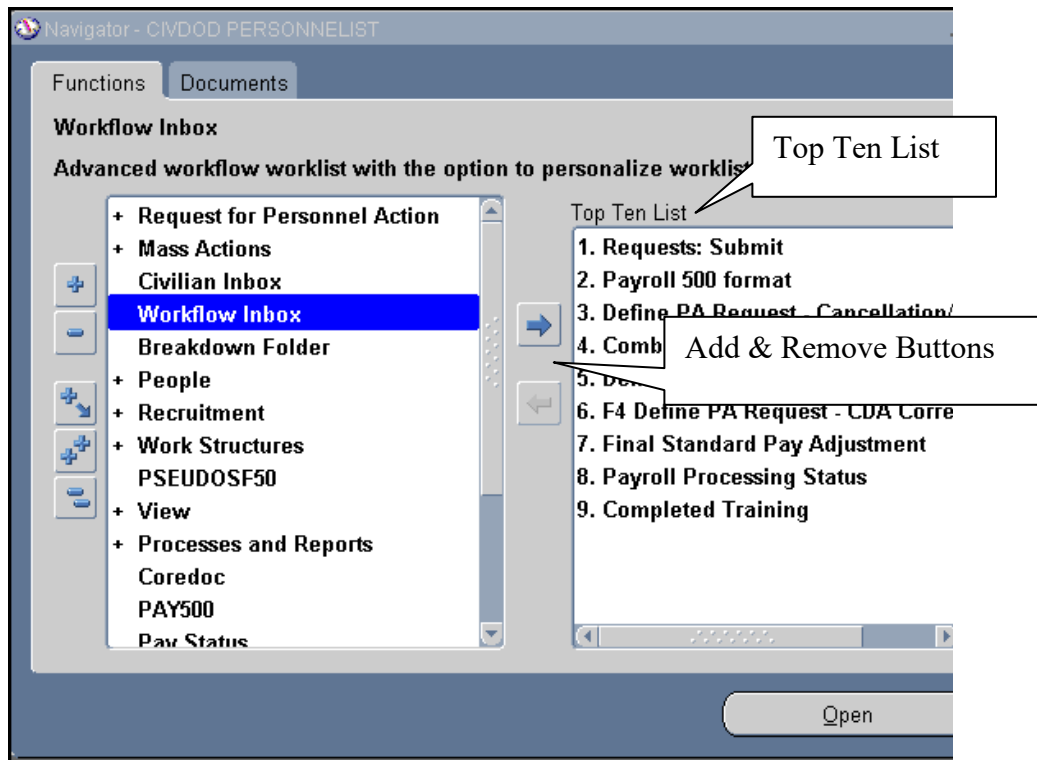
- Click the task on the navigation list you need to use, then click <Open>, or
- Double-click the task.

# Top Ten List

## *The Navigation Top Ten List*

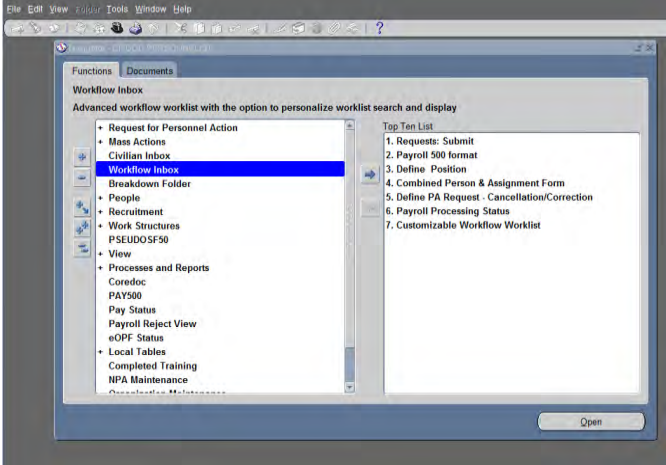
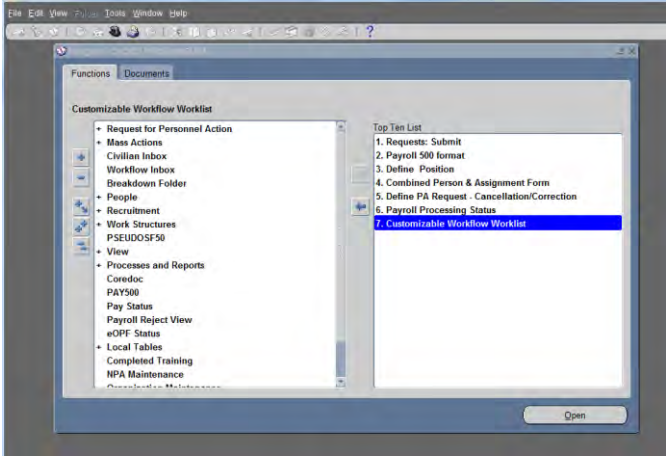
To quickly find and open menu items that you use frequently, you can create your own "Top Ten" list. The Top Ten List you create will be located on the right side of the Navigator Window.

- To start a task from your top ten list, press the number key on your keyboard that corresponds with the Top Ten List number of the item you want to open. For instance, to submit a report request, I would click the [2] key on my keyboard. You can also double-click the item from the top ten list or click it once (select it), then click the <Open> button.
- If you have more than one responsibility, you can create a different Top Ten List for each responsibility.



Follow these steps to add items to your top ten list:

***How to add items to your Top Ten List***

Step	Action
1	Click an item from the navigation menu left side that you use frequently.
2	<p>Click the “Arrow” in the center of the screen to move it to the Top Ten List.</p> <ul style="list-style-type: none"> <li>The item is now displayed in the navigation Top Ten List, with a Top Ten List number beside it. Note: the wording used for an item on the Top Ten list may vary somewhat from the wording used on the navigator list.</li> </ul> 
3	<p>Repeat steps 1 and 2 for the other items you want to put on your list (up to ten items). You can add or remove items at any time.</p> <ul style="list-style-type: none"> <li>To remove an item, select it (click on it) on the top ten list, then click the “Arrow” to remove it.</li> <li>Each time you log on, your top ten list will be as you left it when you last exited.</li> </ul> 

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# The Toolbar

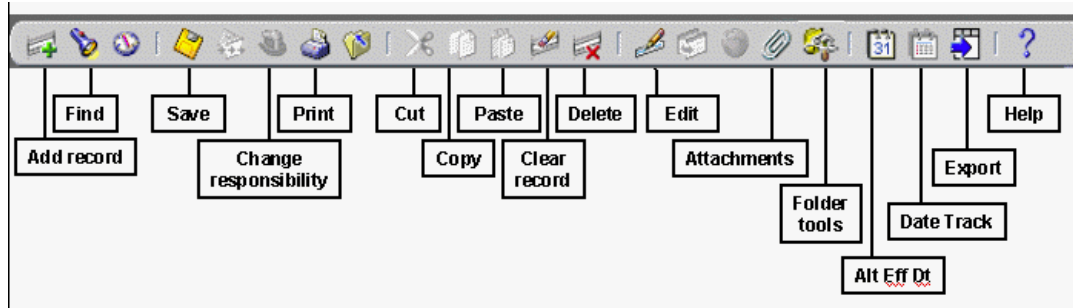
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## *The Toolbar*

Many functions in DCPDS can be performed by using the toolbar icons at the top of the screen (just below the menu bar). Some general points:

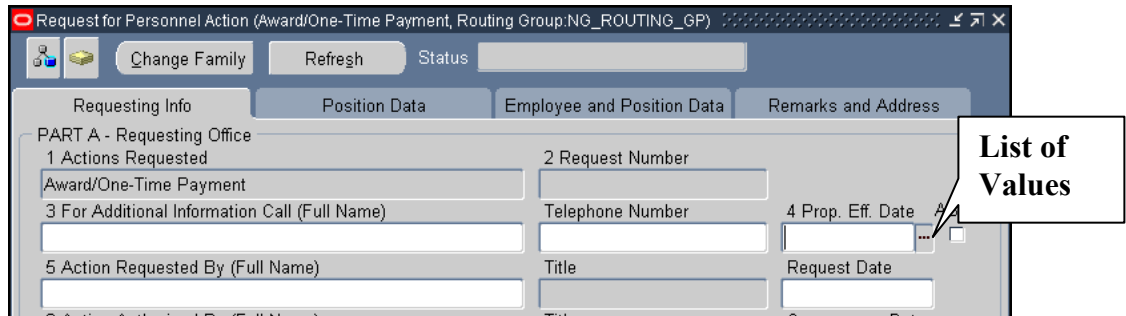
- Toolbar buttons will vary between screens depending on what functions are available; also, some may be displayed but "grayed out."
- To display the function of a button, move your mouse over it and an identifier will display briefly.

## *Toolbar Button Functions*



## *List of Values*

Lists of values are embedded in each field for which there is a list, and the list can be accessed by clicking on the down arrow (or a button containing three dots) at the right side of the field. Note, the LOV button is not visible until you have actually clicked in the field.



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## Keyboard Shortcuts

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### *Keyboard shortcuts*

Everything that can be done with a mouse, by "pointing and clicking," can also be done using the keyboard. Keyboard "shortcuts" are alternate ways of performing the same functions available through the menu and Toolbar keys.

A list of keyboard shortcuts is available through the DCPDS help menu. To access the list, click Help on the Main Menu Bar, then click Keyboard Help. Click <OK> when you are done using the help screen.

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### *Queries*

If you use queries in DCPDS (e.g., to retrieve position records, or find a particular DDF in Extra Information), use [F11] to start the query function and Ctrl-[F11] to run the query.

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# Initiating an RPA

## Accessing the Request for Personnel Action

From the **Navigator** Window, follow this path to access Page 1 of the **RPA** Window to create an RPA.

*Request for Personnel Action* → **<Open>** → *Appointment* (or any of the other types of actions listed under the *Request for Personnel Action* menu) to display the **RPA – Page 1** Window. *Appointment* is used in this guide as an example.

## Request for Personnel Action Window

The **Request for Personnel Action –Page 1 (Requesting Info)** window is displayed.

The screenshot displays the 'Requesting Info' tab of the RPA window. The window title is 'Request for Personnel Action - Appointment, Routing Group:NG\_ROUTING\_GP'. The interface includes several tabs: 'Change Family', 'Refresh', 'Status', and 'Use tabs to move between pages'. The main content area is divided into sections: 'PART A - Requesting Office' with fields for '1 Actions Requested' (Appointment), '2 Request Number', '3 For Additional Information Call (Full Name)', 'Telephone Number', '4 Prop. Eff. Date', '5 Action Requested By (Full Name)', 'Title', 'Request Date', and '6 Action Authorized By (Full Name)', 'Title', 'Concurrence Date'. 'PART B - For Preparation of SF 50' includes fields for '1 Last Name', 'First Name', 'Middle Name', '2 Social Security Number', '3 Date of Birth', and '4 Effective Date'. Below this are 'FIRST ACTION' and 'SECOND ACTION' sections, each with fields for '5-A Code', '5-B Nature of Action', '5-C Code', '5-D Legal Authority', '5-E Code', '5-F Legal Authority', '6-A Code', '6-B Nature of Action', '6-C Code', '6-D Legal Authority', '6-E Code', and '6-F Legal Authority'. A callout box states 'RPA number is generated after saving'. At the bottom, there are 'Taskflow Buttons' for 'History', 'Extra Information', 'Person', 'Position', and 'Others...'. A 'Notepad' window is also visible in the background.

## Types of data fields

Data fields on the RPA are colored to represent levels of access:





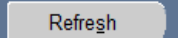

- White: you can enter or edit data in these fields.
- Gray: you can view data in these fields but not change it.

The RPA is configured based on the type of action you select and your responsibility; different actions require different types of information. The coloring scheme makes it very easy to determine what information you are able to include on the RPA – just look for the white fields.



**Explanation  
of selected  
fields on the  
RPA, p. 1**

A description of the buttons located on the **RPA –Page 1** is discussed below.  
See the window above for the location of these buttons.

Buttons	Description/Function
	<b>Routing Group Button</b> is only used by HRO employees where more than one routing group has been established. It should not be needed by most users.
	<b>Note Pad Button</b> permits you to make comments about the action that you are processing. Other recipients of the RPA can read the note, change, amend, and delete it.
	<b>Change Family Button</b> allows you to change the Nature of Action family to a different action.
	The <b>Status</b> block indicates the current status for the RPA. This is displayed after the action has been saved.
	<b>Refresh Button.</b> Ensures the most current information is refreshed to the RPA in instances where changes have been made to the record since the RPA was last accessed.
	<b>Taskflow Buttons.</b> These buttons are at the bottom of each page of the RPA and are used to view additional information about the RPA or the employee or position.

A description of key data fields on page 1 of the RPA is provided below.

**Explanation  
of selected  
fields on the  
RPA, p. 1**

Data Field	Description/Action
<b>Part A - Requesting Office of RPA – Page 1</b>	
<b>1. Actions Requested</b>	The data field is automatically populated based on the action selected from the Navigator menu.
<b>2. Request Number</b>	Each RPA is assigned an RPA number by DCPDS for identification. The format is YYMMM / 2-char State Code/ HRO/ 10-Digit sequence number. The data field number will populate <u>after the first time the RPA is saved.</u> <b>Example:</b> 14SEPALHRO0000352692
<b>3. For Additional Information Call</b>	Click the LOV button on the Toolbar for a listing of database names. Enter reduction criteria when requested (type the last name or the first few letters of the last name of the individual and click <OK>), click the name from the LOV, and click <OK>. This should be someone who can address specific questions about the action. If the phone number is not automatically populated, be sure to include it.

<p><b>4. Proposed Effective Date</b></p>	<p>Enter the proposed effective date for this action in the DD- MMM-YYYY format, i.e., 09-JUN-2014. Hyphens <b>are</b> required and the month is always capitalized (or you can click the LOV button on the Toolbar and select the requested effective date from the calendar LOV).</p> <p>Alternately, click in the “ASAP” box if you want the effective date on this action to be <u>A</u>s <u>S</u>oon <u>A</u>s <u>P</u>ossible. However, as a general rule, you should always enter a specific date rather than selecting “ASAP.”</p> <p><b>Note:</b> You can <b>not</b> select both an effective date and the <i>ASAP</i> field. If you do not check ASAP or enter a date the system date will automatically default to ASAP.</p>
<p><b>5. Action Requested By</b></p>	<p>Click the LOV button on the Toolbar for a listing of names given the responsibility of requesting (it may just be your own). Click the correct name if there is a list, and click &lt;OK&gt; to automatically populate the data field.</p> <p>The Request Date field is automatically populated once the <i>Action Requested</i> data field is completed. You can change the date by deleting it and typing in a new date or use the LOV button on the Toolbar to select another month, day and year.</p>
<p><b>6. Action Authorized By</b></p>	<p>Click the LOV button on the Toolbar for a listing of names given the role of authorizing official (it may just be your own), or leave blank if someone else will be authorizing this action (this field will be grayed out if you do not have authorizing responsibility).</p> <p>The Concurrence Date is automatically populated once the <i>Action Authorized By</i> data field is completed. You can change the date by deleting it and typing in a new date.</p>
<p><b>Part B - For Preparation of SF 50 – Page 1</b></p>	
<p><b>1. Effective Date (Block 4)</b></p>	<p>The effective date must always be entered first. Remember, you must never use the Date Track feature when processing an RPA.</p>
<p><b>2. Last Name (Block 1)</b></p>	<p>Click the LOV button from the Toolbar, click the name from the list displayed, and click &lt;OK&gt; to automatically populate the data field. Only the names of your employees are displayed in the LOV.</p> <p>If you select a name from the LOV, the <i>First Name, Middle Name, Date of Birth, and Social Security Number</i> data fields will automatically populate on the RPA.</p>
<p><b>3. Social Security Number (Block 2)</b></p>	<p>This is automatically populated based on the <i>Name</i> data field. If desired, you can select the employee based on the SSN rather than by name (which will automatically populate the name field). Use the LOV or enter the SSN with hyphens (999-99-9999).</p>

<b>4. Nature of Action, Authority codes (Blocks 5A through 5F)</b>	Select the appropriate Nature of Action and Legal Authority Codes from the LOV.
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**Request for Personnel Action - Page 2**

The **Request for Personnel Action - Page 2 (Position Data)** is shown here:

**Page 2 notes:**

- Employee and SSN fields are automatically populated on each page of the RPA once a person has been identified with an action (not applicable for a recruit/fill action since the selectee has not yet been identified).
- The From Information data fields are automatically populated (or not populated) based on the action requested. The To Information data fields may also be populated (or not) based on the action.

**Request for  
Personnel  
Action – Page  
3**

The **Request for Personnel Action – Page 3 (Employee and Position data)** is shown here:

The screenshot shows a web-based form titled "Request for Personnel Action (Award/One-Time Payment, Routing Group:NG\_ROUTING\_GP)". The form has four tabs: "Requesting Info", "Position Data", "Employee and Position Data" (which is selected), and "Remarks and Address".

The "EMPLOYEE DATA" section includes the following fields:

- 23 Veterans Preference
- 24 Tenure
- 26 Veterans Preference for RIF
- 27 FEGLI
- 28 Annuitant Indicator
- 29 Pay Rate Determinant
- 30 Retirement Plan
- 31 Service Comp. Date (Leave)
- 32 Work Schedule
- 33 Part-Time Hours Per Biweekly Pay Period

The "POSITION DATA" section includes the following fields:

- 34 Position Occupied
- 35 FLSA Category
- 36 Appropriation Code (1. and 2.)
- 37 Bargaining Unit Status
- 38 Duty Station Code
- 39 Duty Station (City-County-State / Overseas Location)
- 45 Educational Level
- 46 Year Deg. Att.
- 47 Academic Discipline
- 48 Functional Class
- 49 Citizenship
- 50 Veterans Status
- 51 Supervisory Status

At the bottom of the form are buttons for "Histgry", "Extra Information", "Person", "Position (E)", and "Others... (D)".

A white callout box with a black border is overlaid on the form, containing the text: "Employee and Position Data must be entered as necessary".

**Page 3 Notes:**

- Information on this page will vary depending on the type of action requested and whether an employee name or position title has been entered on pages 1 and 2. Otherwise, initiators do not normally complete these data fields.

**Request for  
Personnel  
Action - Page  
4**

The **Request for Personnel Action - Page 4 (Remarks and Address)** is shown here:


The screenshot shows a web-based form titled "Request for Personnel Action (Appointment, Routing Group) NG\_ROUTING\_GP". The form is divided into several sections:

- Employee Information:** Fields for Employee, SSN, and Nature of Action.
- Navigation Tabs:** Requesting Info, Position Data, Employee and Position Data, and Remarks and Address (selected).
- PART D - Remarks by Requesting Office:** A question: "(Note to Supervisors: Do you know of additional or conflicting reasons for the employee's resignation/retirement?)". Radio buttons for Yes and No are present, along with a large text input area.
- PART E - Employee Resignation/Retirement:** A section for "Reasons for Resignation/Retirement" with a text input area. Below it are fields for Forwarding Address, City, State, Zip Code, and Country.
- PART F - Remarks for SF 50:** A table with columns for Code, Description, and Required. The table is currently empty.
- Bottom Navigation:** Buttons for History, Extra Information, Person, Position, and Others...

**Page 4 Notes:**


- **Remarks by Requesting Office (Part D):** This part is provided to include additional information needed to process the action.
- **Employee Resignation/ Retirement (Part E):** You will include the information needed to process a separation action.

## Attaching a Note to an RPA

Step	Action
1 	While the RPA is displayed on your screen, click on the Notepad icon on the upper left corner of the RPA window.
2	If there is already a note (if the RPA has been sent to you from someone else), use the <Append> button to add to the note. If there is no note, use the <New> button to begin a new note.
3	Include your name with your note so that other recipients will know who added the note.

## Attaching a Document to an RPA

Use this procedure to attach an existing document, e.g., a Word document or Excel spreadsheet, to an RPA.

Step	Action
1 	While the RPA is displayed on your screen, click on the Attach Document icon on the toolbar.
2	On the <b>Attachment</b> Window, fill out the fields as follows: <ul style="list-style-type: none"> <li>• Main Tab - Category: use the LOV button to select “Miscellaneous.”</li> <li>• Main Tab - Description: type a brief description of the document being attached.</li> <li>• Source Tab - Data Type: use the LOV to select “File”.</li> </ul>
3	Once you have clicked <OK>, this will launch the File Upload Form in a separate window.
4	On the <b>File Upload Form</b> Window, click on the <Browse> button to locate the file from your workstation that you want to attach to the RPA.
5	Click <OK>. You will receive the message “File upload completed successfully”. Close the web browser. Click <Yes> when decision box displays asking if the file has been successfully uploaded. An <Open Document> button now displays on the <b>Attachment</b> Window.
6	Click the Save icon on the toolbar, then close the window to return to the RPA.


### *Saving your RPA*



When you are done working on the RPA, click the Save button on the toolbar to save your RPA action, or click **File** → **Save** from the main menu bar, then proceed with the routing instructions.

## Routing an RPA

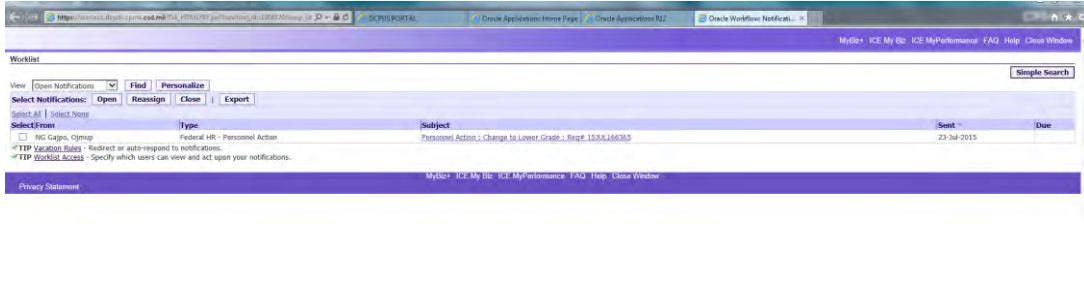
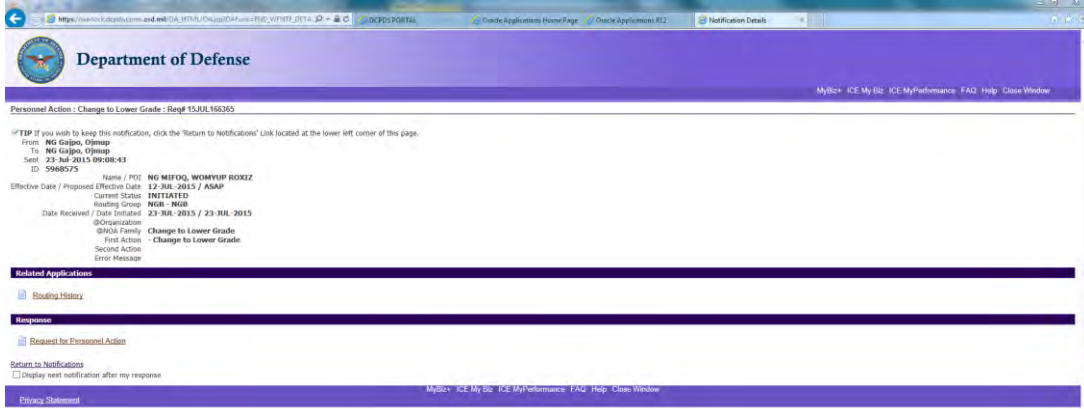
Use this process to route an RPA to another user, or to save an RPA to your inbox. Please check with your HRS(IS) about specific instructions on how to save and route RPAs within your HRO.

Step	Action
1 	While the RPA is displayed on your screen, click the Save icon on the toolbar.
2	On the <b>Decision</b> window (“Do you wish to route the RPA now?”), select <Yes>.
3	On the <b>Routing</b> window, select one of the following routing options: <ul style="list-style-type: none"> <li>• <u>Routing List</u>: to route the RPA to a pre-defined list of recipients (not often used).</li> <li>• <u>Person</u>: to send the RPA to a specific individual (most commonly used).</li> <li>• <u>Groupbox</u>: to send the RPA to an inbox shared by a group of users (Recommended).</li> <li>• <u>Save and Hold in Personal Inbox</u>: to send the RPA to your own inbox. If you are initiating an RPA, you should always select this option first (in order to track your action later).</li> </ul>
4	Click <OK> to send the action to the selected user or inbox.

# Workflow Inbox - ONLY USE WHEN CHECKING THE STATUS OF AN ACTION - NOT USED WHEN INITIATING ACTIONS

Follow these steps to display an RPA from this inbox:

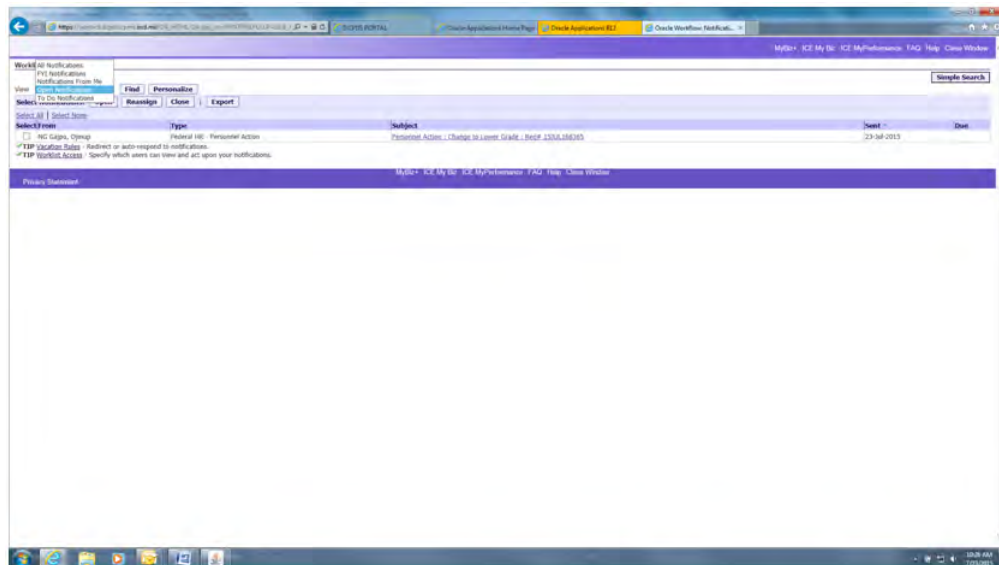
## Displaying an RPA using the workflow inbox

Step	Action
1	Select <i>Workflow Inbox</i> from the Navigator menu (note, if you move this item to your "Top Ten" List, it will show as <i>Customizable Workflow Worklist</i> ).
2	When you select this, your "Worklist" displays in a separate window: 
3	When the Workflow inbox displays, click on the underlined link in the subject field of the inbox for the RPA that you want to work on.
4	This opens the "Notification Details" window. From here, scroll down to the "Response" area and click on the RPA icon to open the RPA itself (a "Launching Form" window displays, it will close automatically). 
5	The RPA will display in a different window. Review and/or change the RPA as needed.
6	When you close the RPA (or route it to someone else), return to the <b>Notification Details</b> window (shown in step 4 above). Click on "Return to Notifications" to return to your inbox (don't just close this window as this will also close your inbox).



## *Inbox views*

The Workflow Inbox comes with five standard "views" that you can access by using the drop-down list to select the one you want, then clicking the <Find> button:



The most commonly used views are "Open Notifications" (the default view) and "All Notifications" which will display all actions that have ever been in your inbox.

- You can create your own views with different columns, sorts, and filtering criteria. See *Personalizing inbox views*, p. 27.

## *Closed actions*

- Use the "All Notifications" view to search for a closed action (one that is no longer in your inbox or one that has been completed).
- If there are lots of actions in your inbox, you will have links ("Next 25," "Prev 25") that allow you to view additional pages of information.
- You cannot actually view a closed RPA from the workflow inbox. You can "open" it to display the **Notifications Details** window, but you cannot view or print the RPA form itself. To view a closed RPA, use the Civilian Inbox (see *Viewing closed actions*, p. 30), or use the Processes and Reports function from the Navigator (see *Printing a Request for Personnel Action (SF52) or Notification of Personnel Action (SF50) page 35*).



## Sorting actions in the workflow inbox

To sort items in your inbox, click on the column heading of the column you want to use for your sort.



## Searching the workflow inbox

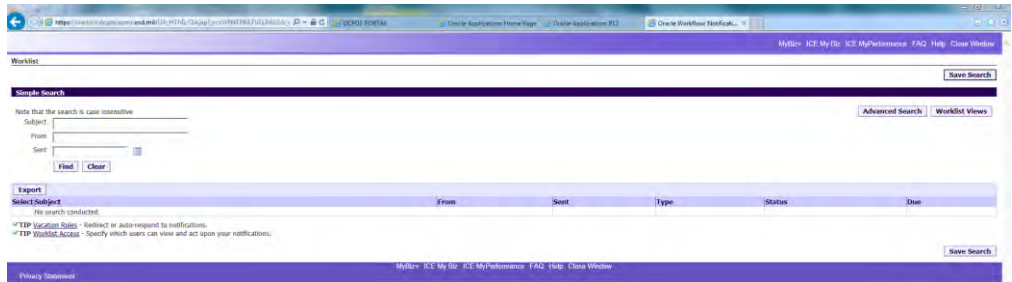
If you have a lot of actions in your inbox (for example, if you are looking at "All Notifications" which includes closed actions), you can use "Simple Search" to help locate a specific action. Begin by clicking the <Simple Search> button on the inbox window:



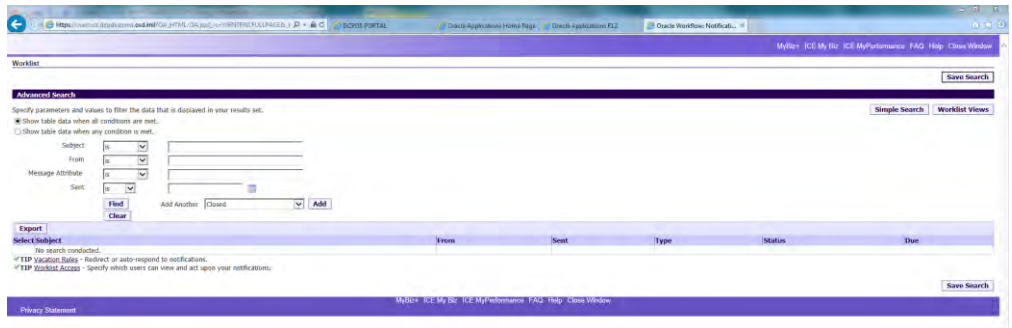
## The Simple Search window

On the Simple Search screen, enter your search criteria.

- In the "Subject" line, you can search for an RPA number, a type of action (e.g., Promotion), or an employee name.
- Search criteria is not case sensitive and does not require use of wild cards. To search for an action for John Smith for example, you can just enter "smith" or "SMITH".
- Use the "From" line to search for actions sent to you from another user.
- Use the "Sent" line to search for actions sent to you on a specific date.
- Once you've entered your search criteria, click the <Go> button. Actions that meet your search criteria will display.
- "Advanced Search" lets you set up more complex search criteria using any of the data fields used in the Workflow inbox.

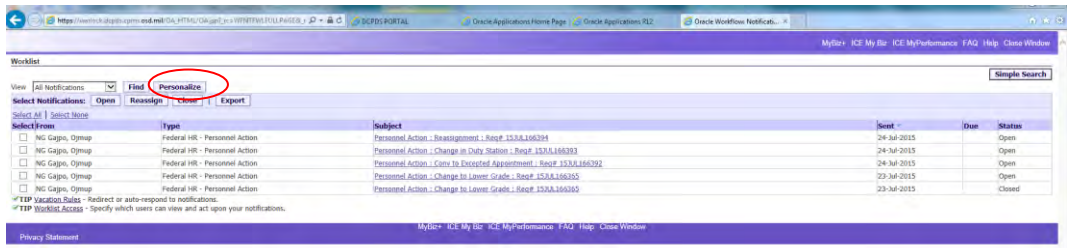
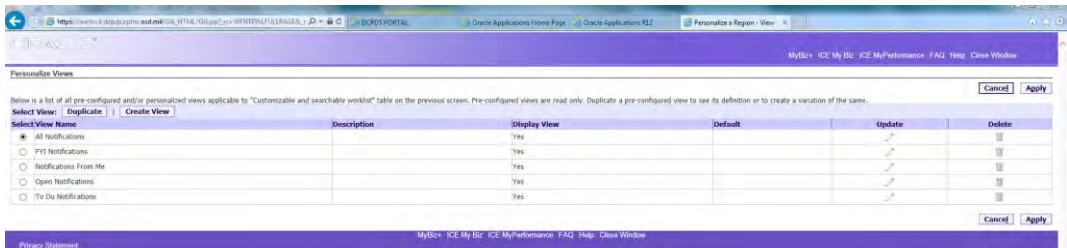


**Advanced Search:**



**Personalizing inbox views**

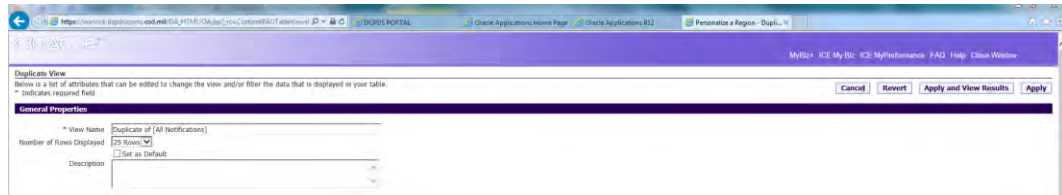
You can create your own "personalized" views of your inbox which allows you to specify what columns to display, how the actions should be sorted, and what filtering criteria to use (if any). Follow these steps to create a custom view:

Step	Action
1	<p>Click the <b>&lt;Personalize&gt;</b> button on the inbox window.</p> 
2	<p>On the Personal Views window, you can create a brand new view using the <b>&lt;Create View&gt;</b> button, or you can copy an existing view (recommended) by selecting the view to copy and clicking the <b>&lt;Duplicate&gt;</b> button:</p> 

3

Fill out the "General Properties" fields as follows:

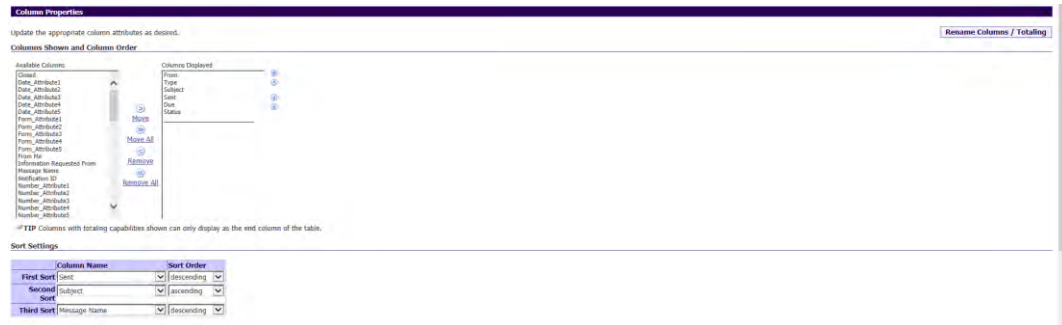
- **View Name:** Give your view a new name (this is the name that will display on the drop-down list of views on the main inbox window).
- **Number of Rows Displayed:** You can specify a different number of rows to display if desired.
- **Set as Default:** Check the box if you want this to be your default view (the view that will automatically display when you open the inbox). "Open Actions" is the standard default. Only one view can be the default.
- **Description:** Optional, add descriptive information if desired.



4

In the "Column Properties" area, you can identify what columns to include in your view, and what sort order to use.

- To add a new column, select (click on) the column from the left side ("Available Columns") and click the right <Move> arrow to add it to the right side ("Columns Displayed"). To remove a column, select it from the right and click the left <Remove> arrow.
- Use the up- and down-arrows at the right side of the window to change the left-to-right order of the columns.
- To select a column for sorting, select the column from the drop-down list of columns, then select whether you want it ascending (low to high) or descending (high to low).



5

You can include filtering criteria if desired. Begin by selecting the column that will be used for filtering (e.g., use the "Subject" column to filter for a type of action), then click the <Add> button.



6

Select the type of comparison to be made (is, contains, starts with, ends with), then enter the comparison value in the adjoining field. For example, to filter your inbox to show only Reassignment actions, this section would read *Subject contains Reassignment*.

Search Query to Filter Data in your Table

Specify parameters and values to filter the data that is displayed in your table.

**Advanced Search**

Show table data when all conditions are met.  
 Show table data when any condition is met.

Subject: contains [v] Reassignment

From: is [v]

Message attribute: is [v]

Add Another [Close] [Add]

[Cancel] [Revert] [Apply and View Results] [Apply]

You can add other data fields to your filtering criteria if desired by repeating steps 5 and 6.

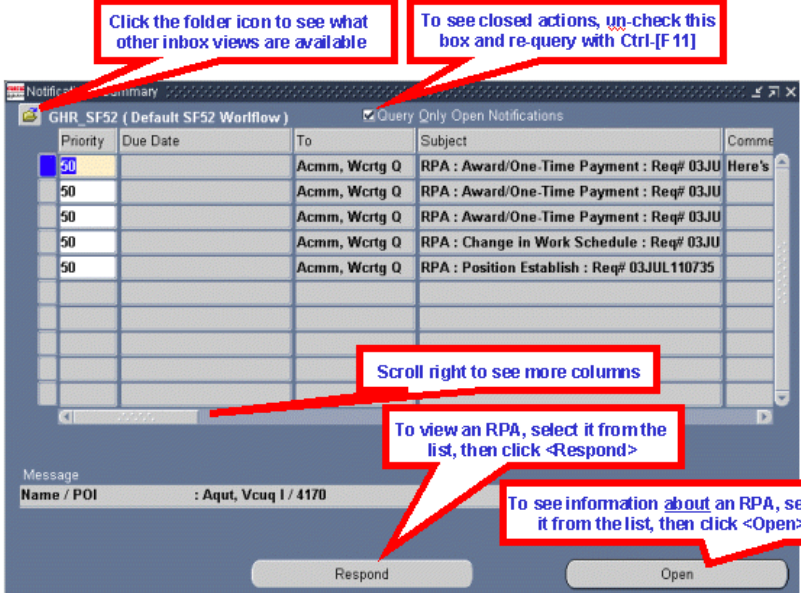
7

When you are done, click the <Apply> button at the bottom of the window. Your new view will be available on the list of views for the inbox.

# Civilian Inbox

Follow these steps to display an RPA from this inbox:

## *Displaying an RPA using the civilian inbox*

Step	Action
1	Select <i>Civilian Inbox</i> from the Navigator menu (note, if you move this item to your "Top Ten" List, it will show as <i>Civilian Workflow Inbox</i> ).
2	<p>The Civilian Inbox will display (called <b>Notifications Summary</b>). It will appear to be empty -- you need to REFRESH it to display any actions that you may have by pushing <b>Ctrl-[F11]</b> on your keyboard:</p>  <p><b>Note:</b> the inbox window is substantially longer than one screen; to see other columns, use the scroll bar at the bottom of the window to move to the right. You can customize the display of your Civilian Inbox by rearranging the order of columns or displaying actions in a different sequence; see <i>Customizing the civilian inbox</i>, p. 33.</p>
3	<p>To access a specific action in your inbox, click on it (anywhere on that line) so that the blue record indicator appears on the left side of the action. If your list is long, you may need to use the scroll bar on the right side of the inbox window.</p> <ul style="list-style-type: none"> <li>• To view the action, click the <b>&lt;Respond&gt;</b> button.</li> <li>• To track or view information about the action, click the <b>&lt;Open&gt;</b> button.</li> </ul>

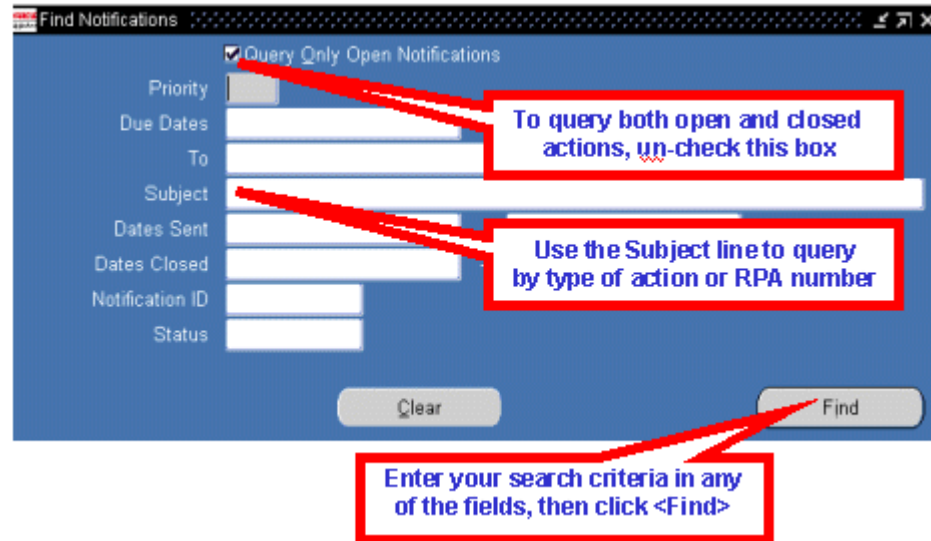
***Viewing closed actions***

By default, whenever you open your inbox, you will see only open actions. In order to see closed actions (those that have been in your inbox in the past), click the **Query Only Open Notifications** block to clear the "X", then push **Ctrl-[F11]** on your keyboard to refresh your inbox.

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***Searching the civilian inbox***

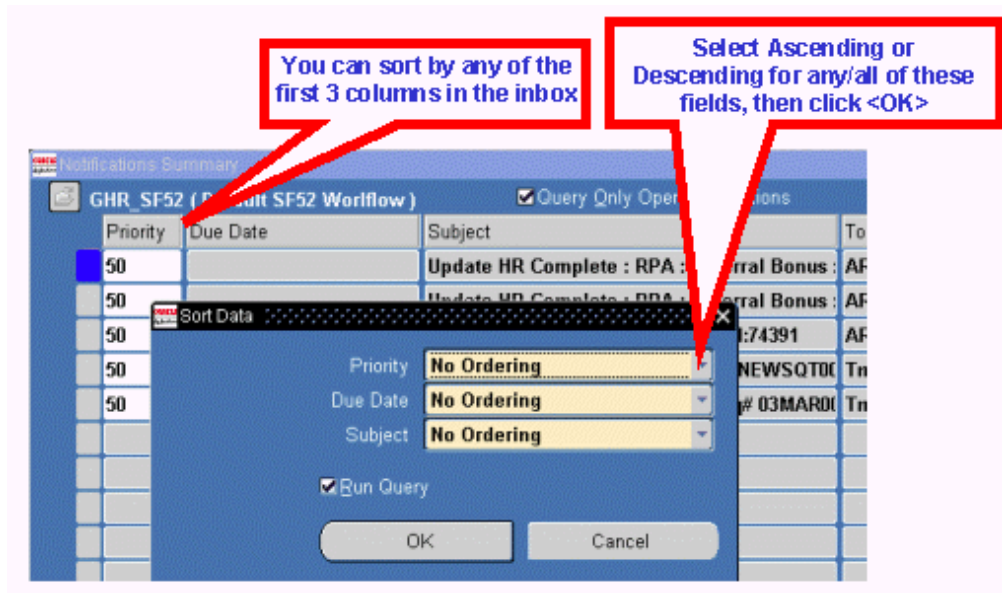
If you have lots of actions in your inbox (e.g., if you are looking at both open and closed actions) and want to search for a specific action, use the "Find" function by clicking the Find icon (the flashlight) or selecting *View* → *Find* from the top line menu. The Find window displays:



## Sorting the inbox

You can sort the actions in your inbox by any of the first three columns.

- If you want to sort on a different column (not one of the first three), you must move that column to make it one of the first three. See *Customizing the civilian inbox*, p. 32. By setting up and saving a custom view, you can also set it up to sort the way you want.
- Select *Folder* → *Sort Data* from the top line menu. Use the drop-down menu at the right of any or all three of the columns to select Ascending (low to high) or Descending (high to low).
- Click <OK> to change the sort.

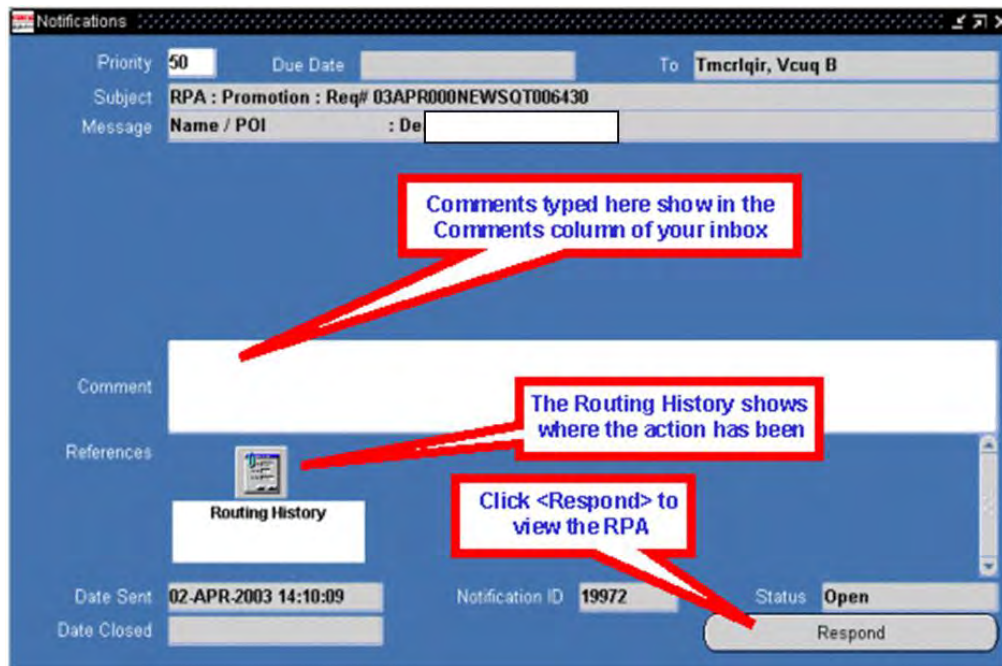




*The Notifications window*

The **Notifications** window provides additional information about the RPA.

- You can enter comments that will show in your inbox if desired. These comments are only for you -- they will not travel with the RPA.
- Click <**Routing History**> icon on the **Notifications** Window to display the **Routing History** Window. This window shows where this action has been, who has had the action, and what they did with it. This is the same window that displays when you click the <**History**> taskflow button at the bottom of an RPA.
- Click the <**Respond**> button to display the actual RPA form itself.



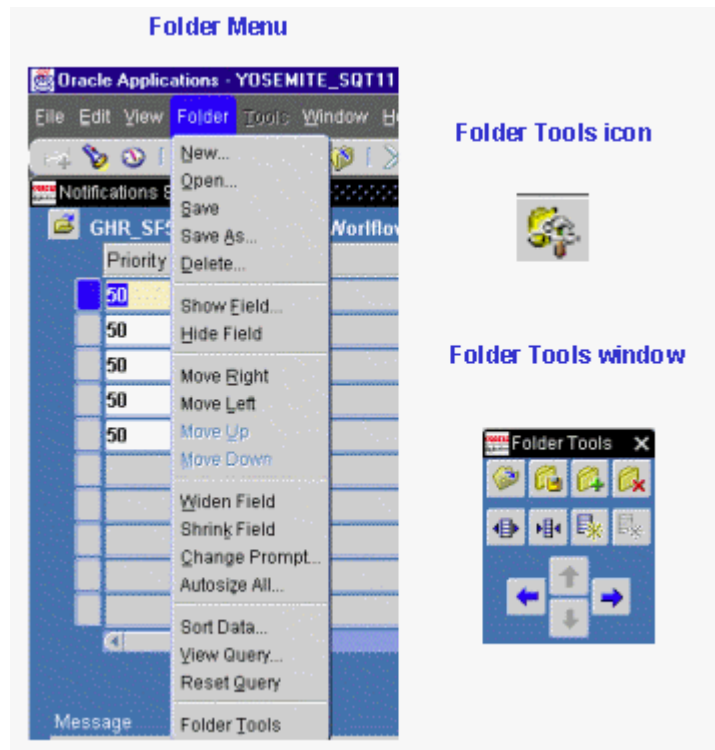
*Customizing the civilian inbox*

You can personalize the appearance of your inbox in a number of ways:

- You can specify what columns to show or not show.
- You can change the order of columns from left to right.
- You can sort the items in different ways.
- You can expand or shrink the width of columns.
- You can save different views with different names.

## Using folder tools

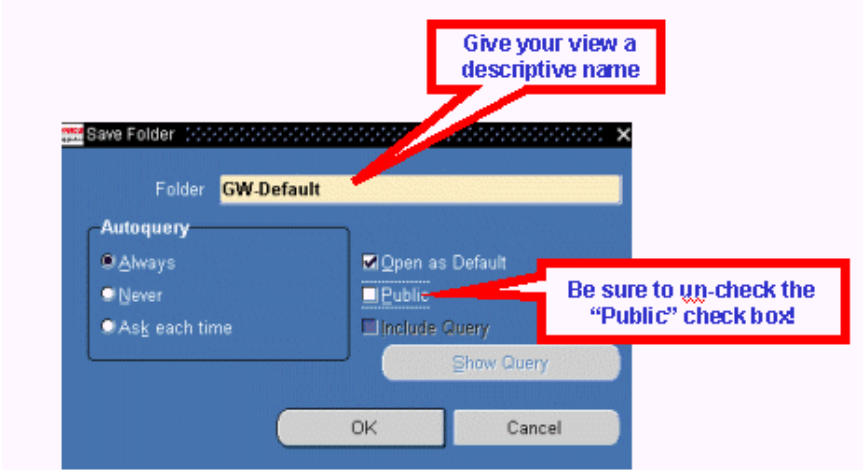
The folder tools menu lets you change the appearance of your inbox. You can use the Folder menu or the Folder Tools window that displays when you click the Folder Tools icon. When using the folder tools window, hover your mouse over a button to display its function.



- To change the width of a column, click in the column you want to change and click the Widen Field or Shrink Field icon (or the corresponding entries from the Folder menu).
  - To hide a column, click in the column you want to hide, and click the Hide Field icon.
  - To restore a column that you previously hid, click in the column next to where you want to restore the column, then click the Show Field icon. This will display a list of hidden columns from which you can select.
  - To move columns around (left to right), click in a column and click the Move Right or Move Left icon. You can do this repeatedly until the column is located where you want it.
-

## *Saving a folder view*

You can save different folder views for various purposes, then the next time you open your inbox, you can select one of your pre-set views:

Step	Action
1	<p>Once your inbox is set up the way you want it (columns sized and arranged, sorted, etc.), select <i>Folder</i> → <i>Save As</i> from the menu. The <i>Save Folder</i> window displays:</p> 
2	Make up a descriptive name for the folder view.
3	<p>Select the "Autoquery" choice as follows:</p> <ul style="list-style-type: none"> <li>• To "Always" for the inbox to auto-populate when the folder is opened.</li> <li>• To "Ask each time" if you want to be prompted to run the query (not auto-populated).</li> <li>• To "Never" if you never want the inbox to populate when you open this view (use this if you just want the view to display, with the intention of running a different query each time you use this view).</li> </ul>
4	Select (click) "Open by Default" if you want this view to automatically open each time you use this folder. You can only have one default view, so if you make this your default, any former default view will be canceled.
5	<b>Important: Un-check the "Public" box</b> if it is checked – users should NEVER make their folder views Public (this allows anyone to see this folder view which could eventually result in thousands of views).
6	<p>Click &lt;OK&gt; to save your new folder view.</p> <ul style="list-style-type: none"> <li>• The new name of the folder view is now showing next to the folder icon at the top of the window.</li> <li>• The next time you open your inbox you can retrieve and use this view by clicking on the folder icon and selecting the view from the list of folders.</li> <li>• If you made this your default view, it will automatically open when you open your inbox.</li> </ul>

**Printing a Request for Personnel Action (SF52) or a Notification  
of Personnel Action (SF50)**

**THIS FEATURE WILL NOT BE USED**