

# HRC Record Portal

<https://www.hrcapps.army.mil/portal/>

The screenshot shows a web browser window with the URL <https://www.hrcapps.army.mil/portal/>. The browser's address bar and search bar are visible. The page content includes the HRC logo and the text "WWW.HRCAPPS.ARMY.MIL U.S. ARMY HUMAN RESOURCES COMMAND". A prominent "ATTENTION" dialog box is overlaid on the page, containing the following text:

**ATTENTION**

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only.

By using this IS (which includes any device attached to this IS), you consent to the following conditions:

The USG may intercept and monitor communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel (PM), law enforcement and I.C., and counterintelligence (CI) investigations.

In addition, the USG may inspect and seize data stored on this IS.

Communications, data, and data stored on this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for USG-authorized purposes.

This IS includes a security feature (e.g., authentication and access controls) to protect USG information and your personal benefit or privacy.

Notwithstanding the above, this IS does not constitute consent to PM, LE or CI investigations, monitoring, or the receipt or providing of communications, or work products, related to your communications and work products are private and confidential.

OK

Below the dialog box, there is a "Security & Privacy Notice" section and another "ATTENTION" section with instructions for users logging in via CAC:

**ATTENTION!**

For those logging in via CAC, please try the following (WARNING you must know your ARO password for these steps):

1. Log into AXO (<https://www.us.army.mil/>).
2. Click on My Account-CAC/Certificate Registration. Click on the Clear Registered Information button.
3. Go back to CAC/Certificate Registration.
4. Click the REGISTER button to add your Security Certificates. Click OK.
5. Enter your CAC pin number if prompted and then your ARO password.
6. When successful you will see: "Your certificate has been registered."
7. Log out of AXO, close your browser instance, and then attempt to access My Record Portal again.

My Record Portal is HRC's web service portal for Active, Guard, Reserve, Retiree and Veteran Soldiers.

To view and restore your records, you must log in using one of these options:

1. If you have a Common Access Card (CAC), you can use it to log into My Record Portal.
2. If you do not have a CAC, you can use your ARO password to log into My Record Portal.

# HRC Record Portal

The screenshot shows a web browser window with the URL <https://www.hrcapps.army.mil/portal/>. The page header includes the HRC logo and the text "WWW.HRCAPPS.ARMY.MIL U.S. ARMY HUMAN RESOURCES COMMAND". Below the header is a banner image of military records. The main content area is divided into two columns. The left column contains a "My Record Portal Login" section with fields for "AKO Login:" and "Password:", a "Login" button, and links for "Use your CAC" and "Use your DS Login". A red arrow points to this section. The right column contains a message about a search function issue and an "ATTENTION!" section with a 7-step process for CAC registration. At the bottom, there is a small section titled "My Record Portal is HRC's self-service portal for Active, Guard, Reserve, Retiree and Veteran Soldiers." with instructions on how to use the portal.

WWW.HRCAPPS.ARMY.MIL  
U.S. ARMY HUMAN RESOURCES COMMAND

**My Record Portal Login**

AKO Login:

Password:

[Use your CAC](#)

Get your AKO account Security & Privacy Notice

[Use your DS Login](#)

There is currently a known intermittent issue with the Search function within SMS WEB. You will at times receive a message that states "An error has occurred". We are aware of the issue and are working towards resolution. When you receive this message you will need to select a separate tab in SMS WEB and then come back to the Search tab. You may need to do this several times. If that does not correct the issue, you will need to log off of SMS WEB, close your internet explorer browser and the log back into SMS WEB. We apologize for the inconvenience.

**ATTENTION!**

For those having issues accessing this site via CAC, please try the following (WARNING you must know your AKO password for these steps):

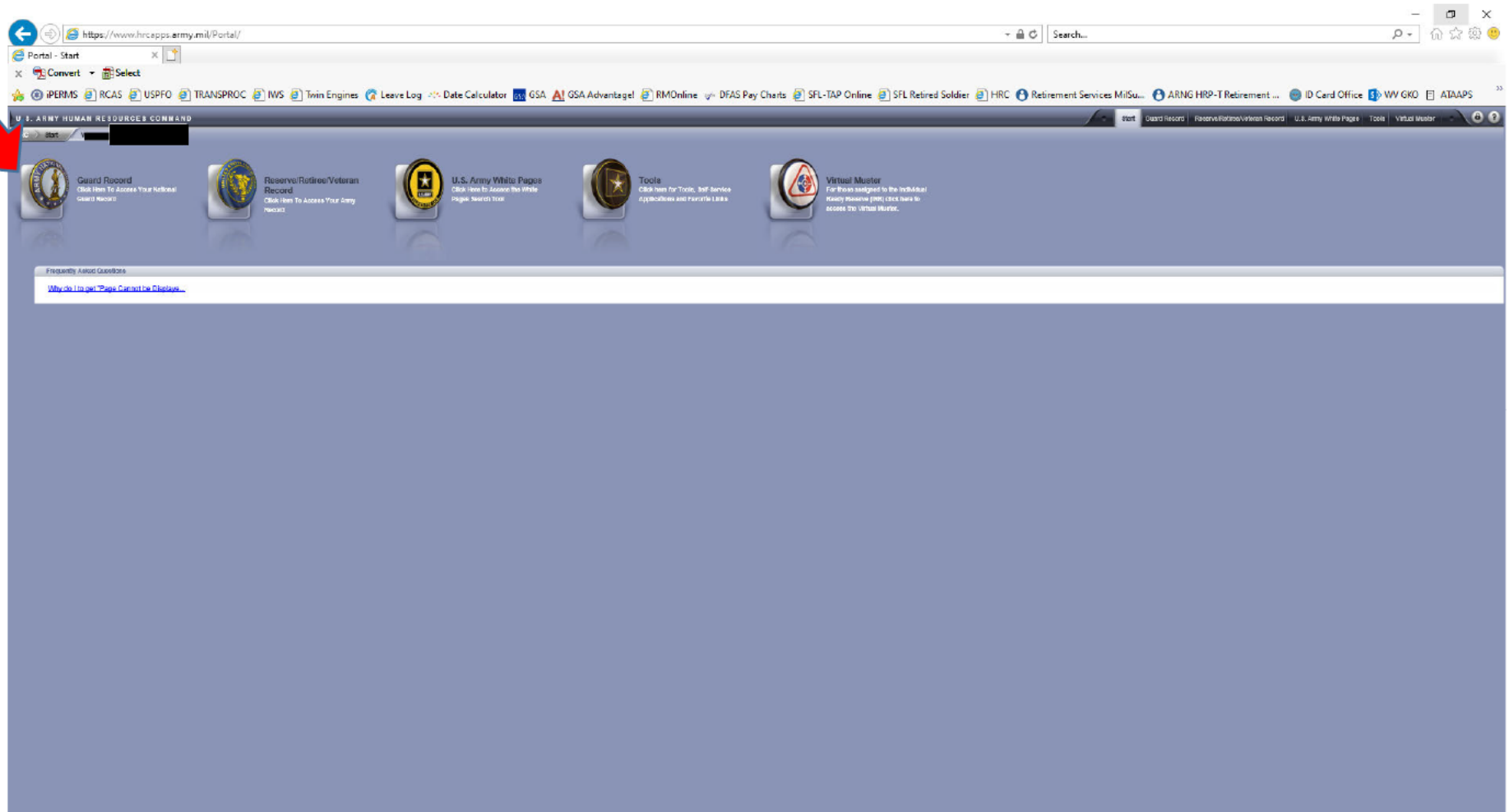
1. Log into AKO (<https://www.us.army.mil>).
2. Click on My Account-CAC/Certificate Registration. Click on the Clear Registered Information button.
3. Go back to CAC/Certificate Registration.
4. Click the REGISTER button to add you Security Certificates. Click OK.
5. Enter your CAC pin number if prompted and then you AKO password.
6. When successful you will see: Your certificate has been registered.
7. Log out of AKO, close your browser instance, and then attempt to access My Record Portal again.

My Record Portal is HRC's self-service portal for Active, Guard, Reserve, Retiree and Veteran Soldiers.

To view and retrieve your records, you must log in using one of these options:

1. If you have a Common Access Card (CAC), you can use it to log into the Portal.
2. If you do not have a CAC, you can use a valid HRC I-9 only account.

# HRC Record Portal



The screenshot shows a web browser window displaying the HRC Record Portal. The browser's address bar shows the URL <https://www.hrcapps.army.mil/Portal/>. The page header includes the text "U.S. ARMY HUMAN RESOURCES COMMAND" and a navigation menu with links for "Guard Record", "Reserve/Retiree/Veteran Record", "U.S. Army White Pages", "Tools", and "Virtual Muster".

The main content area features five large, circular icons with corresponding text and descriptions:

- Guard Record**: Click here to Access Your National Guard Record.
- Reserve/Retiree/Veteran Record**: Click here to Access Your Army Record.
- U.S. Army White Pages**: Click here to Access the White Pages Search tool.
- Tools**: Click here for Tools, Self Service applications and favorite links.
- Virtual Muster**: For those assigned to the Individual Ready Reserve (IRR) Click here to access the Virtual Muster.

Below the icons is a section titled "Frequently Asked Questions" with a link: [Why do I not get Page Control for Photos...](#)

A red arrow points to the "Guard Record" icon.

# HRC Record Portal

The screenshot shows the HRC Record Portal interface. The browser address bar displays [https://www.hrcapps.army.mil/Portal/?page\\_id=11820](https://www.hrcapps.army.mil/Portal/?page_id=11820). The page header includes the U.S. Army Human Resources Command logo and navigation tabs for 'Guard Record', 'Reserve/Retiree/Veteran Record', and 'U.S. Army White Pages'. A red arrow points to the 'Guard Record' link in the left-hand navigation menu. The main content area features a 'Welcome' message, a security notice from OPMD regarding TOPMIS access, and several data sections: 'Frequently Asked Questions', 'Personal Data', 'Service Information', and 'Contact Information'. The 'Personal Data' section includes fields for Date of Birth, Rank, Date of Rank, Marital Status, Unit Identification Code, Unit Name, Pay Entry Basic Data, Last Evaluation, Last Photo, Last Physical, Last DNA Sample, and Last HRV Sample. The 'Contact Information' section includes fields for Street, City, State, APO/FFO, Zip Code, Country, Home Phone, and Duty Phone. A 'Log Out' button is visible in the 'Service Information' section. The footer contains site information and links to the Webmaster, security and privacy notice, and accessibility information.

# HRC Record Portal

Portal - Documents

U.S. ARMY HUMAN RESOURCES COMMAND

Navigation: Guard Record, Documents

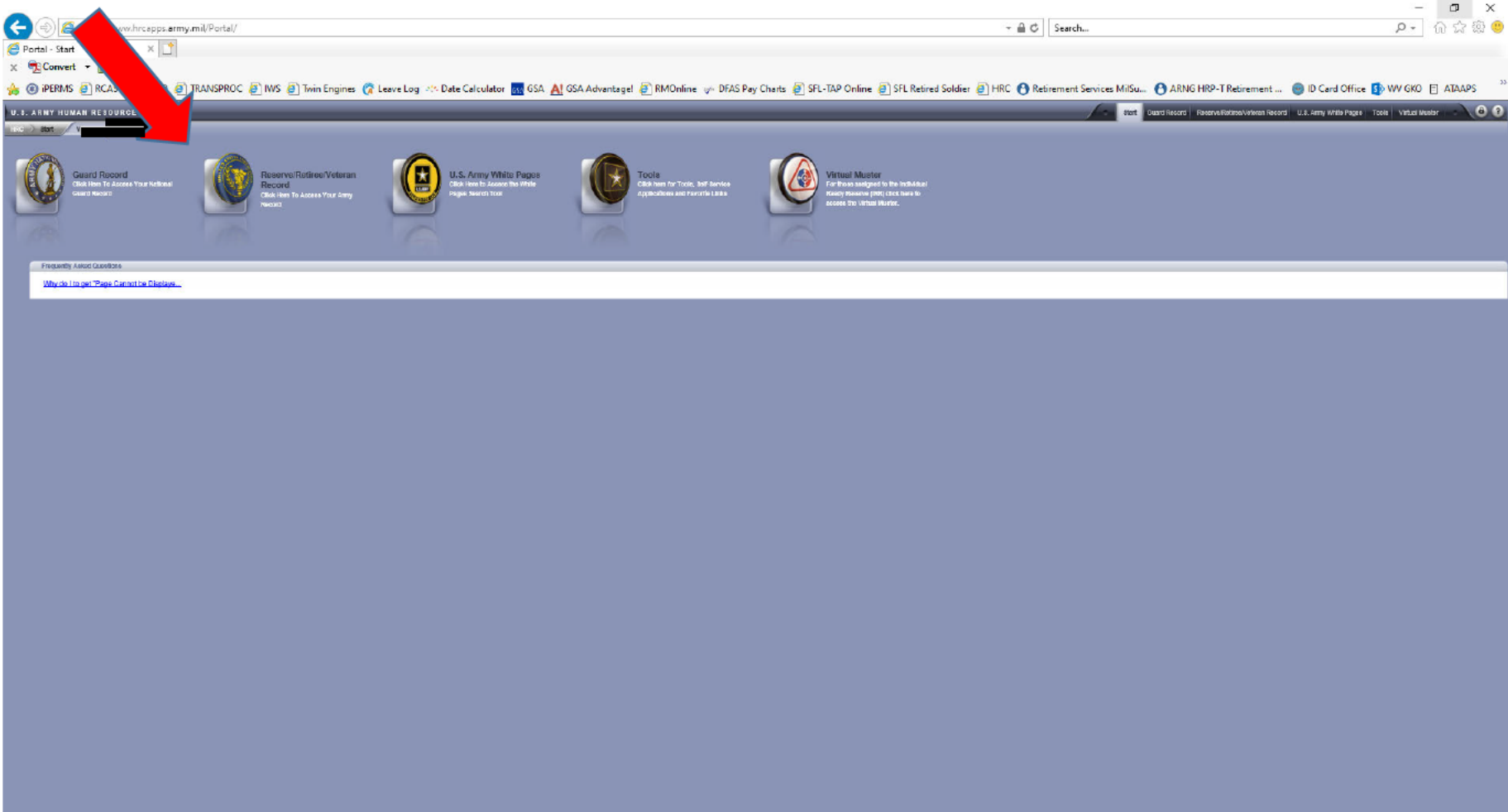
Documents: Document Name, Document Title

DA Photo: Department of the Army - Photo Management Information System

IPERMS Documents

Document Name	Document Title	Effective Date	Date Added	Pages	Size
DD 2656 SERIES	SURVIVOR BENEFIT PLAN (SBP) / RETIRED PAY ELECTION CERTIFICATE	2021/01/19	2021/01/20	5	550 k
DD 2656 SERIES	SURVIVOR BENEFIT PLAN (SBP) / RETIRED PAY ELECTION CERTIFICATE	2021/01/19	2021/01/28	5	550 k
NGB 0122E	SPECIAL ORDER, ANNOUNCEMENT OF FEDERAL RECOGNITION	2020/12/30	2021/01/20	1	21 k
PROMOTION	PROMOTION	2020/12/30	2021/01/27	1	35 k
NGB 0122E	SPECIAL ORDER, ANNOUNCEMENT OF FEDERAL RECOGNITION	2020/12/30	2021/01/26	1	21 k
PROMOTION	PROMOTION	2020/12/30	2021/01/27	1	35 k
NGB 23A	ARMY NATIONAL GUARD ANNUAL STATEMENT	2020/12/17	2021/01/04	5	55 k
NGB 23A	ARMY NATIONAL GUARD ANNUAL STATEMENT	2020/12/17	2021/01/04	5	55 k
ASSIGN TEMP	ASSIGNMENT - TEMPORARY	2020/10/01	2020/10/01	2	30 k
ASSIGN TEMP AMND	AMENDMENT OF ASSIGNMENT - TEMPORARY	2020/10/01	2020/10/02	4	30 k
ASSIGN TEMP AMND	AMENDMENT OF ASSIGNMENT - TEMPORARY	2020/10/01	2020/10/02	6	42 k
ASSIGN TEMP	ASSIGNMENT - TEMPORARY	2020/10/01	2020/10/01	2	30 k
ASSIGN TEMP AMND	AMENDMENT OF ASSIGNMENT - TEMPORARY	2020/10/01	2020/10/02	4	30 k
ASSIGN TEMP AMND	AMENDMENT OF ASSIGNMENT - TEMPORARY	2020/10/01	2020/10/02	6	42 k
DA 67-10-1	COMPANY GRADE PLATE OFFICER EVALUATION REPORT	2020/06/18	2020/06/18	2	51 k
DA 67-10-1	COMPANY GRADE PLATE OFFICER EVALUATION REPORT	2020/06/18	2020/06/18	2	51 k
AWD DOC	AWARD	2020/06/05	2021/02/05	1	64 k
AWD DOC	AWARD	2020/06/05	2021/02/05	1	64 k
DA 5960	AUTH TO START, STOP, CHANGE BAG AND OR VHA	2020/05/04	2020/05/04	4	330 k
DA 5960	AUTH TO START, STOP, CHANGE BAG AND OR VHA	2020/05/04	2020/05/04	4	330 k
MARRIAGE CERT	CERTIFICATE OF MARRIAGE	2020/04/15	2020/05/04	1	2251 k
MARRIAGE CERT	CERTIFICATE OF MARRIAGE	2020/04/15	2020/05/04	1	2251 k
DA PHOTO	DEPARTMENT OF THE ARMY OFFICIAL PHOTOGRAPH	2020/03/04	2020/03/05	1	100 k
DA PHOTO	DEPARTMENT OF THE ARMY OFFICIAL PHOTOGRAPH	2020/03/04	2020/03/05	1	100 k
SGLV 8286	SERVICEMEN'S GROUP LIFE INSURANCE (SGLI) ELECTION	2020/01/07	2020/01/30	3	1013 k
SGLV 8286	SERVICEMEN'S GROUP LIFE INSURANCE (SGLI) ELECTION	2020/01/07	2020/01/30	3	1013 k
NGB 23A	ARMY NATIONAL GUARD ANNUAL STATEMENT	2018/12/17	2020/01/08	5	55 k
NGB 23A	ARMY NATIONAL GUARD ANNUAL STATEMENT	2018/12/17	2020/01/08	5	55 k
DA 5960	AUTH TO START, STOP, CHANGE BAG AND OR VHA	2018/11/08	2018/11/20	1	100 k
DA 5960	AUTH TO START, STOP, CHANGE BAG AND OR VHA	2018/11/08	2018/11/20	1	100 k
DD 93	RECORD OF EMERGENCY DATA	2010/08/23	2018/09/05	4	308 k
DA 5960	AUTH TO START, STOP, CHANGE BAG AND OR VHA	2010/08/23	2018/09/05	4	308 k

# HRC Record Portal



# HRC Record Portal

U.S. ARMY HUMAN RESOURCES COMMAND

Navigation: Reserve/Retiree/Veteran Record, Assignments, Board File, Documents, Orders, Retirement, CHR Statement of Retirement Points, MRD Calculator, Points Corrections, Points Detail, Retirement Information Packet, Survivor Benefit Plan Calculator

OPMID has increased the security posture for TOPMIS in order to protect PII. Therefore the ORB access in eTOPMIS was pulled out due to higher restrictions being implemented. This function can be performed in eTOPMIS II via Citrix

Contact Information: Address Category, Address, City, State, Zip, Home Phone, Business Phone, DCR, AKO Email, Alt. Email

Personal Data: Race: WHITE, Ethnic Group: OTHER, Marital Status: MARRIED, Dependent Number: 01, Religion: NO PREFERENCE RECORDED, Primary Civilian Occupation: UNKNOWN, Citizenship: NATIVE BORN, Country of Birth, State of Birth, City of Birth, Country of Citizenship

Civilian Education: Level: 4TH YEAR OF COLLEGE, Certification: BACCALAUREATE DEGREE

Military Education: Level: NO APPLICABLE COURSE, Status: GRADUATED

Language, Officer AOC: No Records

Soldier Data, Service Data, Skills Data

Log Out

Provided as a public information service by the U.S. Army Human Resources Command. Send suggestions or comments to the Webmaster. View the security and privacy notice and accessibility information.

# HRC Record Portal

Portal - Documents

U.S. ARMY HUMAN RESOURCES COMMAND

Reserve/Retiree/Veteran Record

Navigation

- Reserve/Retiree/Veteran Record
- Assignments
- Board File
- Documents
- Orders
- Retirement
  - CHR Statement of Retirement Points
  - MRO Calculator
  - Points Corrections
  - Points Detail
  - Retirement Information Packet
  - Survivor Benefit Plan Calculator

Frequently Asked Questions

- Is this iPERMS Online?
- Duplicate or Erroneous Document Correct...
- Protecting Documents Containing Personal...
- Record Update/Maintenance
- Types of Records

Downloads

You must have Adobe Acrobat Reader installed to view electronic copies of your records.

Session Information

Login

Date: [REDACTED]

Server: [REDACTED]

Log Out

Site Information

Provided as a public information service by the U.S. Army Human Resources Command. Send suggestions or comments to the [Webmaster](#). View the [security and privacy notice](#) and [accessibility information](#).

Documents

Document Name	Document Title	Effective Date	Date Added	Pages	Size
DA Photo	Department of the Army - Photo Management Information System				
iPERMS Documents					
DD 2856 SERIES	SURVIVOR BENEFIT PLAN (SBP) / RETIRED PAY ELECTION CERTIFICATE	2021/01/19	2021/01/28	5	556 k
DD 2856 SERIES	SURVIVOR BENEFIT PLAN (SBP) / RETIRED PAY ELECTION CERTIFICATE	2021/01/19	2021/01/28	5	556 k
NGB 0122E	SPECIAL ORDER, ANNOUNCEMENT OF FEDERAL RECOGNITION	2020/12/30	2021/01/25	1	21 k
PROMOTION	PROMOTION	2020/12/30	2021/01/27	1	35 k
NGB 0122E	SPECIAL ORDER, ANNOUNCEMENT OF FEDERAL RECOGNITION	2020/12/30	2021/01/25	1	21 k
PROMOTION	PROMOTION	2020/12/30	2021/01/27	1	35 k
NGB 23A	ARMY NATIONAL GUARD ANNUAL STATEMENT	2020/12/17	2021/01/04	5	55 k
NGB 23A	ARMY NATIONAL GUARD ANNUAL STATEMENT	2020/12/17	2021/01/04	5	55 k
ASSIGN TEMP	ASSIGNMENT - TEMPORARY	2020/10/01	2020/10/01	2	35 k
ASSIGN TEMP AMND	AMENDMENT OF ASSIGNMENT - TEMPORARY	2020/10/01	2020/10/02	4	30 k
ASSIGN TEMP AMND	AMENDMENT OF ASSIGNMENT - TEMPORARY	2020/10/01	2020/10/02	5	42 k
ASSIGN TEMP	ASSIGNMENT - TEMPORARY	2020/10/01	2020/10/01	2	36 k
ASSIGN TEMP AMND	AMENDMENT OF ASSIGNMENT - TEMPORARY	2020/10/01	2020/10/02	4	30 k
ASSIGN TEMP AMND	AMENDMENT OF ASSIGNMENT - TEMPORARY	2020/10/01	2020/10/02	5	42 k
DA 67-10-1	COMPANY GRADE PLATE OFFICER EVALUATION REPORT	2020/08/18	2020/08/18	2	51 k
DA 67-10-1	COMPANY GRADE PLATE OFFICER EVALUATION REPORT	2020/08/18	2020/08/18	2	51 k
AWD DOC	AWARD	2020/06/05	2021/02/05	1	84 k
AWD DOC	AWARD	2020/06/05	2021/02/05	1	84 k
DA 5960	AUTH TO START, STOP, CHANGE BAQ AND OR VHA	2020/05/04	2020/05/04	4	330 k
DA 5960	AUTH TO START, STOP, CHANGE BAQ AND OR VHA	2020/05/04	2020/05/04	4	330 k
MARRIAGE CERT	CERTIFICATE OF MARRIAGE	2020/04/15	2020/05/04	1	2231 k
MARRIAGE CERT	CERTIFICATE OF MARRIAGE	2020/04/15	2020/05/04	1	2231 k
DA PHOTO	DEPARTMENT OF THE ARMY OFFICIAL PHOTOGRAPH	2020/03/04	2020/03/05	1	105 k
DA PHOTO	DEPARTMENT OF THE ARMY OFFICIAL PHOTOGRAPH	2020/03/04	2020/03/05	1	105 k
SGLV 8295	SERVICEMEN'S GROUP LIFE INSURANCE (SGLI) ELECTION	2020/01/07	2020/01/03	3	1013 k
SGLV 8295	SERVICEMEN'S GROUP LIFE INSURANCE (SGLI) ELECTION	2020/01/07	2020/01/03	3	1013 k
NGB 23A	ARMY NATIONAL GUARD ANNUAL STATEMENT	2019/12/17	2020/01/08	5	55 k
NGB 23A	ARMY NATIONAL GUARD ANNUAL STATEMENT	2019/12/17	2020/01/08	5	55 k
DA 5960	AUTH TO START, STOP, CHANGE BAQ AND OR VHA	2019/11/08	2019/11/20	1	108 k
DA 5960	AUTH TO START, STOP, CHANGE BAQ AND OR VHA	2019/11/08	2019/11/20	1	108 k
DD 93	RECORD OF EMERGENCY DATA	2019/08/23	2019/09/08	4	266 k
DA 5960	AUTH TO START, STOP, CHANGE BAQ AND OR VHA	2019/08/23	2019/09/08	4	266 k